



# Palm Beach County TD LCB Meeting TDSP Minor Update

Alyssa Frank - Palm Beach TPA

October 28, 2020



Palm Beach County  
**Transportation Disadvantaged Service Plan**  
FY 2018-2022

FY21 Annual Update

- Major update every 5 years
- Annual minor update

Prepared by the  
Palm Beach Transportation Planning Agency  
and Palm Tran



Updated October 28, 2020



# What is the TDSP?

- Tactical plan jointly developed by the DOPA and CTC
- Contains development, service and quality assurance components
- Submitted to the CTD for final action



# TDSP Updates: LCB Membership

REPRESENTATION	MEMBER'S NAME	ALTERNATE'S NAME	TERM
1. CHAIR	Steven Grant*	N/A	
2. ELDERLY	Angie Morlok	Vacant	Sep 18 – Sep 21
3. DISABLED	Robert Goodman	Vacant	May 18 – May 21
4. CITIZEN ADVOCATE	Tomas Boiton	Vacant	Apr 17 – Apr 22
5. CITIZEN ADVOCATE/USER	Tekesha Saffold	Vacant	Dec 17 – Dec 20
6. FL DEPT. OF VETERAN'S AFFAIR	Angela Choice	Vacant	Dec 18 – Dec 21
7. PALM BEACH COUNTY COMMUNITY ACTION	David Rafaidus**	Vacant	Apr 17 – Apr 22
8. PUBLIC EDUCATION (PBC School District)	Laura Schultze	Vacant	Feb 18 – Feb 21
9. FLORIDA DEPT. OF TRANSPORTATION	Marie Dorismond	Wibet Hay	Feb 17 – Feb 20
10. DEPT. OF CHILDREN & FAMILY SERVICES	Elisa Cramer	Vacant	Feb 19 – Feb 22
11. FL DEPT. EDUCATION/DIV. OF VOCATION REHAB.	Robyn Manuel	Vacant	Feb 19 – Feb 22
12. AGENCY FOR PERSONS WITH DISABILITIES	Milory Senat	Mary Edwards	May 17 – May 22
13. PRIVATE TRANSPORTATION INDUSTRY	Jeanie Chrisman	Vacant	May 19 – May 22
14. FL AGENCY FOR HEALTH CARE ADMINISTRATION	Maria Hernandez	Marielisa Amador	Dec 15 – Dec 21
15. AREA AGENCY ON AGING	Nancy Yarnall	Vacant	Feb 20 – Feb 23
16. WORKFORCE DEVELOPMENT BOARD	Elsa DeGoias	Vacant	Feb 18 – Feb 21
17. LOCAL MEDICAL COMMUNITY	Merlene Ramnon	Vacant	Jul 19 – July 22

# TDSP Updates: 10 Top Trip Generators

2019

1. Palm Beach Habilitation Center
2. Mid County Senior Center
3. Boca Habilitation Center
4. North County Senior Center
5. VA Medical Center
- ~~6. JARC Living and Learning Center~~
7. The ARC CTP
8. Goodwill Mangonia Park
9. Palm Beach School for Autism
10. Gulfstream Goodwill Life Academy

2020

1. Mid County Senior Center
2. Palm Beach Habilitation Center
3. North County Senior Center
4. Boca Habilitation Center
5. The ARC CTP
6. Palm Beach School for Autism
7. VA Medical Center
8. Belle Glade Dialysis
9. Gulfstream Goodwill Life Academy
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# TDSP Updates: Needs Assessment

2019

Eligible Riders: 38,725

Active Riders: 15,400

Avg. Trips/Year  
for TD Rider: 65

2020

Eligible Riders: 39,821

Active Riders: 11,600

Avg. Trips/Year  
for TD Rider: 54

# TDSP Updates: Operations Element

## *Go Glades Flex Route*

Transitioned from flex-deviated service to same day Dial-A-Ride service

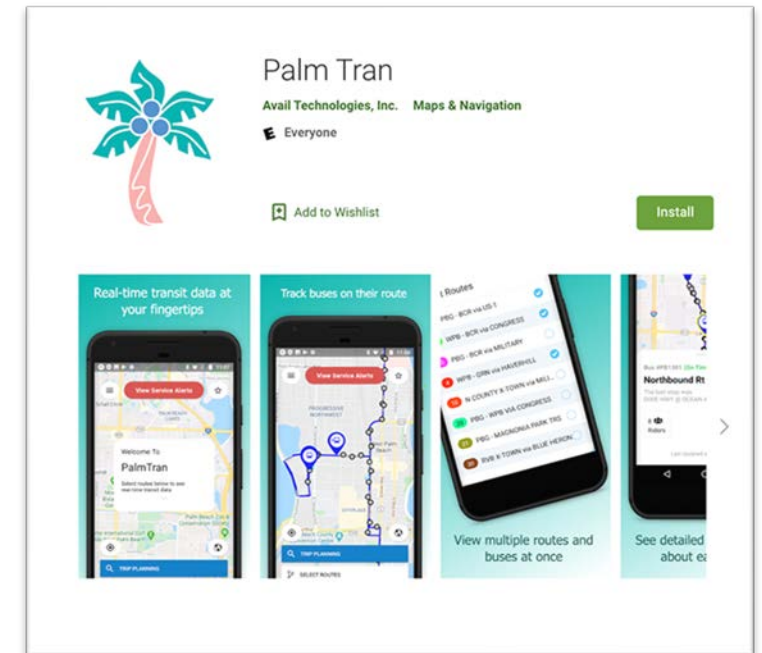




# TDSP Updates: Operations Element

## *Fixed Route Schedule*

- New Holiday Service
  - Labor Day and Independence Day
- No Holiday Service
  - New Year's Day, Easter, Memorial Day, Thanksgiving Day, Christmas Day
- "Palm Tran App" available for smartphone users or can text '561561' for text notifications



# TDSP Updates: Operations Element

## *Paratransit Schedule*

**2019**

Mon - Fri 4:50 am to **10:50 pm**

Sat 6:00 am to 10:45 pm

Sun **7:15 am** to **8:15 pm**

**2020**

Mon - Fri 4:50 am to **11:00 pm**

Sat 6:00 am to 10:45 pm

Sun **7:45 am** to **8:00 pm**

# Additional TDSP Updates

- FY 2021 Grievance Procedures

# Thank You!

## Any Questions?

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