

Planning for Intermodal Inclusion



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Background on

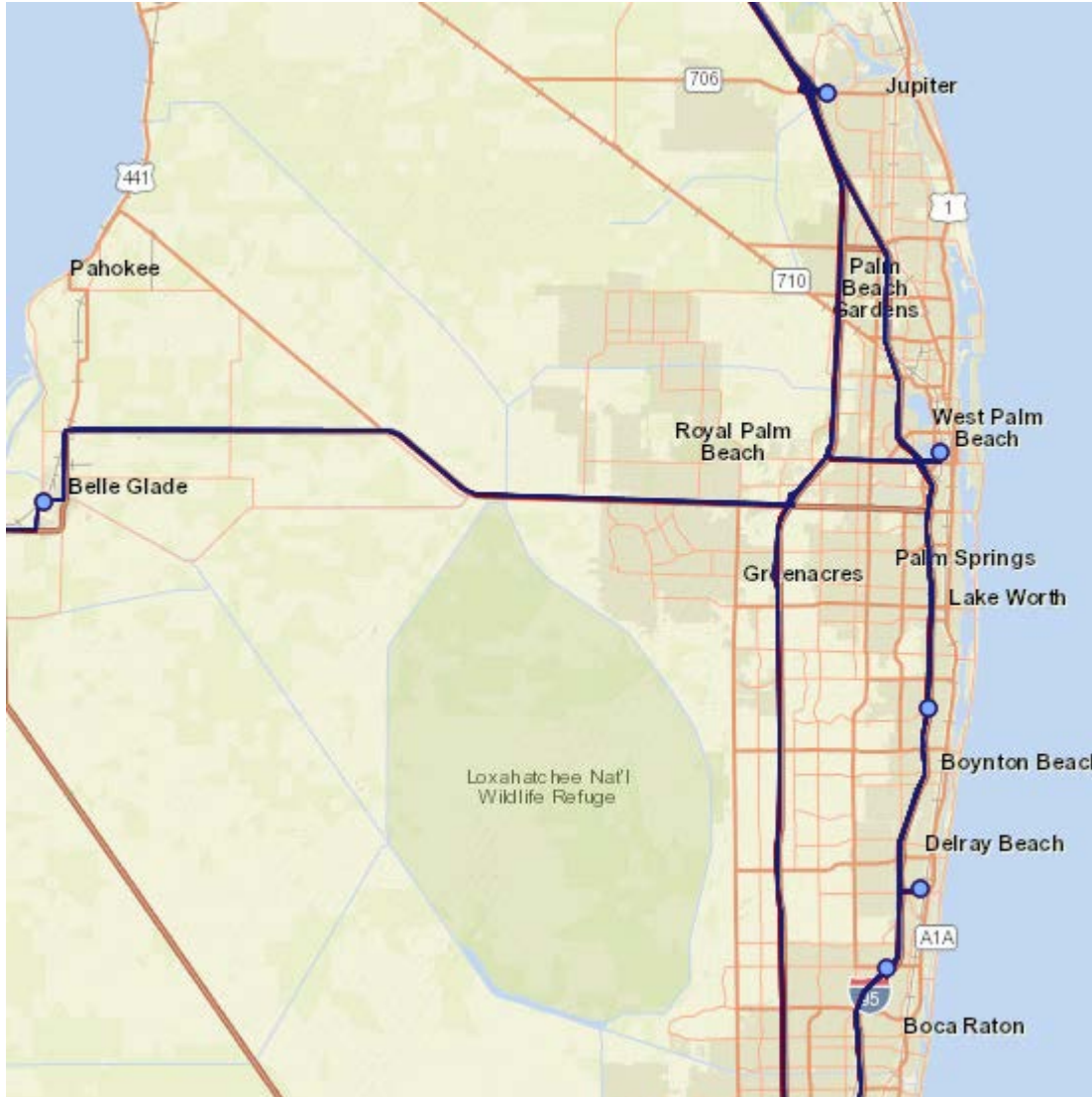


- USA's only nationwide bus co. (106 yrs. old)
- 280 passenger miles / gallon
- 2,300 destinations
- 245,000 possible ticket combinations
- Interlined with 50 regional bus companies



Greyhound Service

(Visit [bts.gov](https://www.bts.gov) for Intercity Bus Atlas)



County Locations

- Jupiter
- West Palm
- Boynton Beach
- Delray Beach
- Boca Raton
- Belle Glade

Destinations

- Fort Myers
- Orlando
- Miami
- Tampa
- Atlanta
- Jacksonville
- Houston
- New York

FAST Act Planning Provisions

- **Inclusion in plans and Transportation Improvement Program (TIP) for intermodal facilities that support intercity buses and bus facilities**
- **Identification of intercity bus facilities in plans**
- **Consideration of the role that intercity buses may play in reducing congestion, pollution, and energy consumption**

FAST Act Planning Provisions

- **Consideration of strategies and investments that preserve and enhance intercity bus systems, including systems that are privately owned and operated**
- **Inclusion of intercity bus operators among stakeholders invited to participate/comment on plans**
- **Inclusion of intercity bus in congestion management strategic plans**

Planning Priorities for Greyhound

- **Develop working relationships with planners**
- **Inclusion of intercity bus in scenario planning**
- **Partnering on intermodal center developments**
- **Access to local transit / rail facilities and seamless transfers**
- **Fair and equitable access to high-occupancy vehicle (HOV) lanes, high-occupancy toll (HOT) lanes, toll lanes, and congestion pricing zones**
- **Safety, security, and cleanliness**

COVID-19 Challenges for Intercity Bus

- **Operating 37% of normal miles on 20% of normal revenue**
- **Northeast hub traffic down 90%**
- **Every route is operating at a loss**
- **All employees/customers must be screened & have face coverings**
- **Social distancing means less capacity on buses**

Customers Served During COVID

- **Front-line healthcare workers**
- **Free tickets for 1st Responders**
- **Repositioning truck drivers**
- **Food supply / agricultural workers**
- **Shipments of blood supplies, med. equipment (particularly to rural destinations)**
- **Students shipping home dormitory belongings**

Opportunities for Cooperation

- **Emergency evacuation planning / readiness**
- **Planning mobility solutions for low-income, student, senior, disabled and other users**
- **Greyhound's architectural team can help w/ modern intermodal project design**

Opportunities for Cooperation

- **Ticketing partnerships with local transit, Tri Rail, and Amtrak can expand demand for all systems**
- **Use of Greyhound in-kind match supports rural bus feeder routes that connect to the network**
- **New customer-attracting technologies and comforts (i.e. AC outlets, internet, free movies, Where'sMyBus app provide value to residents)**

Additional Goals

- **Allow for urban redevelopment where stand-alone Greyhound terminals may be outdated**
- **Promote beautiful and functional intermodal hubs that connect people using all modes (e.g. West Palm Beach Intermodal Transit Center)**
- **Avoid missed opportunities w/ projects that could have included intercity buses (e.g. Hollywood, FL - Amtrak)**
- **Partner to keep buses out of traffic congestion (e.g. exempt access to HOV, HOT, and toll lanes)**

How to Invite Greyhound into your Planning Process

Contact me at greg@2349solutions.com

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Thank you!!!