



Community Driven
A Mobility Management
Pilot Program Proposal

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Who is iMoveU.org?

- Natasha Serra, Founder
- Former Mobility Manager SLC-BOCC, Former FCTD Statewide Mobility Manager, FDOT –D4 Regional Mobility Facilitator, Renaissance Planning, APD Study, Founder of *iMOVEu*
- A local Florida non-profit that is seeking to provide Mobility Management coordination via the Assisted Rides software, in concert with the Designated Recipients, CTC's, and local coordinating boards across the Treasure Coast
- Seeking to establish partnerships with Private - Paratransit Transportation Providers
- Has established relationships with many Human Service Agencies across the Treasure Coast seeking transportation for their participants

Who is the AlterNetWays Company, LLC ?

- Mark Evanoff
 - President
- Jeremy Pease
 - Chief Technology Officer
- Developed Assisted Rides Software
 - Started in 2010, 100+ organizations, 32 states, ~ 3 million rides/services to assist HAS's
 - Unique model allows it to fit various types of agencies
 - Requests, booking, routing, and dispatch
 - Robust reporting for regulatory/grant reporting & compliance for many local/state/federal agencies becomes easier with AR.



Other Assisted Rides Features

- Client login and Request Ride
- Supports Agency Owned Vehicles
- Supports 3rd Party Service Providers
- Recurring Requests
- Innovative uses of Assisted Rides
 - Parolee rides to meet Parole Officers (AK)
 - Employment Transportation (CA)
 - Teen guaranteed rides (OK)
 - Senior Living Communities (TN)
 - “Fun Bus” programs (WI)
 - SVTN Partnership (TN)

The screenshot displays the WestFair user dashboard. At the top, there is a navigation bar with a menu icon, the WestFair logo, and a user profile icon labeled 'FB'. Below the navigation bar is the 'Dashboard' title. The main content area features a 'My Scheduled Requests' section with a blue header and a message: 'You have no scheduled requests.' Below this is a 'Quick Links' section with a green button labeled 'Request a New Ride'. At the bottom is an 'Agency Contact Info' section with a table listing contact details for WestFair.

Agency Contact Info	
Name	WestFair
Phone	[Redacted]
Email	[Redacted]

Assisted Rides Features Aligns with FTA

- Members
 - Clients (Passengers)
 - Drivers (Agency Drivers, Providers, Volunteers)
 - Administrators (HR, Managers, Staff)
- Destinations
 - Scheduling
- Vehicles
 - Maintenance
 - Inspections
- Administration

AlterNetWays and iMOVEu Together

- Working together since 2015
 - Natasha brings Mobility Management expertise and consults on software development for FTA Compliance
 - Mark/Jeremy bring technical expertise working with over 100 transportation agencies across 32 States
 - Developed Maintenance Module
 - Together, they seek to meet Human Service Agencies Mobility Management Goals

What are we seeking ?

- *iMOVEu.org* and The AlterNetWays Company, LLC are seeking a Partnership between a Designated Recipients (DR) &/or CTC in one of the District Four Counties
- The AlterNetWays Company and iMoveU.org would like to apply to implement a Mobility Management pilot
- Partner with more Human Service Agencies across the Treasure Coast that can process eligibility via AR's software portal

What are the main problem with safe and accountable transportation?

- **Problems:**
 - Safety issues pertaining to Drug and Alcohol, Vehicle Maintenance Motor Vehicle Checks and Training
 - Coordination is often difficult amongst existing 5310 Providers
 - Auditing agencies is difficult and inconsistent across various agencies that transport seniors and people with disabilities
 - No direct customer service or direct supervisory insight for monitoring of transportation providers
 - Missed opportunities for seeking funding by not tracking human service-related performance measurements
 - Reporting on Performance Measurements and telematics
 - No true coordination for Emergency Evacuation or Shelter Transportation pre and post disaster

Transportation Stakeholder Input on Involvement

- We are seeking Input from CTC's, Human Service Agencies on the LCB's and other
- Input will benefit the development of a tailored proposal based on the needs of the LCB and those they represent in the community

How ?

The solution is to pilot an accountable and transparent Mobility Management Program to give Human Service Agencies a complete turnkey solution that enables them to schedule and provide rides while addressing grant requirements in a cost-effective manner

- Utilizing Private Transportation Operators who undergo an Operational Analysis to be an approved provider under iMOVEu.org and;
- Utilizing Assisted Rides software with
- Human Service Agencies processing eligibility and requesting trips that are eligible for iMOVEu approved transportation providers to take increases coordination

Thus establishing a Mobility Management Pilot involving transportation coordination and compliance utilizing the Assisted Rides Software may be realized and

- Makes the monitoring of FTA/DOT grant(s) more efficient while promoting coordination of available resources (vehicles and funding)

Why?

- Agencies need a complete turnkey solution that enables them to schedule and provide rides while addressing grant requirements in a cost-effective manner
- A Mobility Management pilot would assist with coordinated efforts per all of the Treasure Coast Counties TDSP Goals
- It will assist in determining what components of FTA Compliance can be streamlined for 5310/5311 transportation providers via the use of the software

Pilot will seek to Address Compliance Elements

- The Software will assist with 5310 Grant Compliance via essential functionality that captures internal and external operations for human services transportation. Specific information is captured on:
- **Member Management (Clients/Drivers/Volunteers)**
- **Destination Management (Ride Types)**
 - Passengers' ride details (access for passengers and carriers)
 - Ride Scheduling, Authorization, Routing, Dispatch, Costs, and Closeout
- **Vehicle Management**
 - Inspections & Maintenance
- **Administrative Management (Tracking for Human Resources and other key Transportation Management Staff for Accounting, Procurement, Emergency Planning and Risk Management)**
 - Transportation Agency Implementation Questionnaire (Generates Agency Specific Templates for ADA, Title VI, EEO, DBE, COOP, CEMP & other policies)
 - **Reporting**
 - Across all agencies participating for all require reporting to all agencies
 - Performance Measurements & Telematics

Pilot Proposal

iMOVEu.org would like to test this Mobility Management Concept

- Cut through red tape at various levels of grant administration via proof of implementation in transparent operations via AR
- Refocus on how to manage people's mobility via Operations and enhance Coordination of safe, accountable and transparent providers.
- At end of project we will know the answers to; If monitoring and oversight are easier? Can FDOT have more visibility into agencies? Are agencies compliant and involved in coordination efforts?
- Pilot Proposal seeks to demonstrate how the software can expand to help other Human Service Agencies, DOT's and LCB's perform Mobility Management Concepts utilizing AR
- Software enhancements will have applicability to 5310/5311/5307 providers

For More Information:

Questions?

Comments?

Concerns?

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Founder of iMOVEu.org