CTC UPDATE
Go Glades is a pilot service launched on December 21, 2018 and designed to make getting around the Glades Region easier.

The Go Glades service operates as a “deviated route” system, in which the vehicles deviate or “flex” off of a fixed route (up to ¾ mile).

4 routes operating in the Glades Region; 1 route in Pahokee, 2 routes in Belle Glade, one route in South Bay.

Go Glades operates 7-days a week with hourly service at each of its 70 bus stops.
Ridership

- The Go Glades service has a target productivity (passengers per hour) of 4.00. It is currently underperforming with 1.61 passengers per hour.
- Go Glades has had a total of 13,802 boardings in its first 19 weeks of operation.
- On time performance is averaging 84%
Is Another Service Approach the Answer?

- Explore other successful service models such as a curb-to-curb Dial-A-Ride service
- Serves only the Glades Region
- Available to general public and ADA riders
- Same day on-demand trip scheduling
- Book trips via phone app, web, or call center
- Fare to be determined
Where do we go from here?

- Focus group & community outreach
- Assess impact on community and current Go Glades riders
- Explore other service approaches
- Meet & discuss with all stakeholders
- Bring status report to BCC
Questions about Go Glades Service?
What is the CEP?

- An in-depth “RPM” deep dive into Palm Tran Connection
- Refreshing and Re-examining Connection service
- Explore opportunities to make improvements
- Delta Services Group, Inc. hired to lead the project
- Aggressive timeline
- July 23, 2019 BCC Workshop to discuss
Initiatives to be Explored

- Definition of the ADA Service Area
- Eligibility (Functional assessment/Conditional)
- The Connection Fare (ADA allows for 2x FR fare)
- Capacity issues/Fleet diversity
- TD Modifications (Trip Caps, Trip Prioritization)
- Alternative services (Uber/Lyft, Taxis)
Questions?
ROUTE IMPROVEMENT!
Palm Tran’s Route 44 now serves

CareerSource
PALM BEACH COUNTY

Monday through Friday
during CareerSource hours

ROUTE 44 Ruta 44 / Rout 44
Via Belvedere Rd. — West Palm Beach Crosstown

The continued service of this bus stop is dependent on your ridership.

Approximate service times are published in the guidebook.

Visit us: www.palmtran.org • Call us: (561) 841-4BUS (4287)