“IF WE CAN’T DO IT SAFELY, WE WON’T DO IT AT ALL."
FIRST GROUP AMERICA……

• First Transit
• First Student
• First Vehicle
• Greyhound
RICHARD GONZALEZ, GENERAL MANAGER

- Five years with First Transit, Inc.
- Ten years at Palm Tran, Inc.
- Ten years at Pepsi Cola of the Palm Beaches. (Driver, Salesman and Risk Management)

So, what is it that I do now?
THIS IS WHAT MY CLIENT THINKS I DO.....
THIS WHY MY EMPLOYEES THINK I DO...
THIS IS WHAT MY MOTHER THINKS I DO.....
THIS IS WHAT I THINK I DO....
THIS IS WHAT I REALLY DO.
THE BUCK STOPS HERE! I AM RESPONSIBLE FOR:

- Operations: Get the vans out on time. Make sure the bid is run.
- HR: Recruiting drivers, controlling turnover.
- Finance: Invoicing the client. Making sure drivers get paid.
- Maintenance: Making sure PM’s are completed. Control road calls.
- Etc.
- And etc…….
- And etc…….
SPEAKING OF CLIENTS, WHO IS MY CLIENT?
• Perform 40% of the contract.
• Year after year, First Transit has had the highest number of commendations.
• Leaders in Outreach and Giving back to the community.