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MOBILITY MANAGEMENT FACILITATION PROGRAM

Community Transportation
Connections:

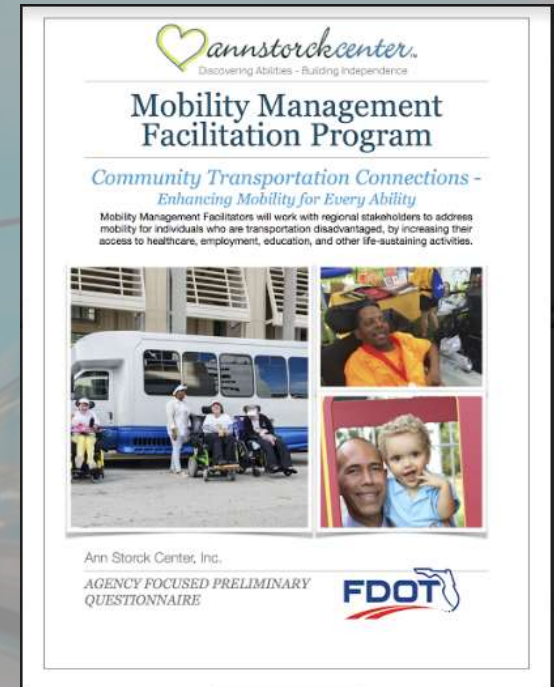
Enhancing Mobility for *Every* Ability

OVERVIEW

- Preliminary Questionnaire
- End –User/Transportation Questionnaire
- FDOT’s Regional Human Service Transportation Summit
- Launched MMFP Policy Leadership Fellowship Project, the “A Ride A Way” Project

PHASE 1: PRELIMINARY QUESTIONNAIRE


- Identify the Human Services Organizations and their transportation capacity/needs



PRELIMINARY QUESTIONNAIRE

HUMAN SERVICES ORGANIZATIONS


- Special Needs Children
- Individuals with disabilities
- Veterans
- Seniors
- Mental Health
- Low Income
- Other verticals

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Discovering Abilities - Building Independence


**Mobility Management
Facilitation Program**

*Community Transportation Connections -
Enhancing Mobility for Every Ability*

Mobility Management Facilitators will work with regional stakeholders to address mobility for individuals who are transportation disadvantaged, by increasing their access to healthcare, employment, education, and other life-sustaining activities.



Ann Storck Center, Inc.
AGENCY FOCUSED PRELIMINARY
QUESTIONNAIRE



PRELIMINARY QUESTIONNAIRE

Human Services Agencies:

- Over 2000 Agencies
- Transportation Assets
- Existing Services
- Transportation Needs
- Service Areas
- Propensity to Participate
- GIS Mapping

Languages: English, Spanish, Creole and Portuguese

The image shows a digital form titled "Mobility Management Facilitation Program Preliminary Transportation Questionnaire". The form includes an introductory paragraph explaining the purpose of the survey, which is to gather information about transportation services and needs from human services agencies. It also contains a "Thank you" message and a "Submit" button.

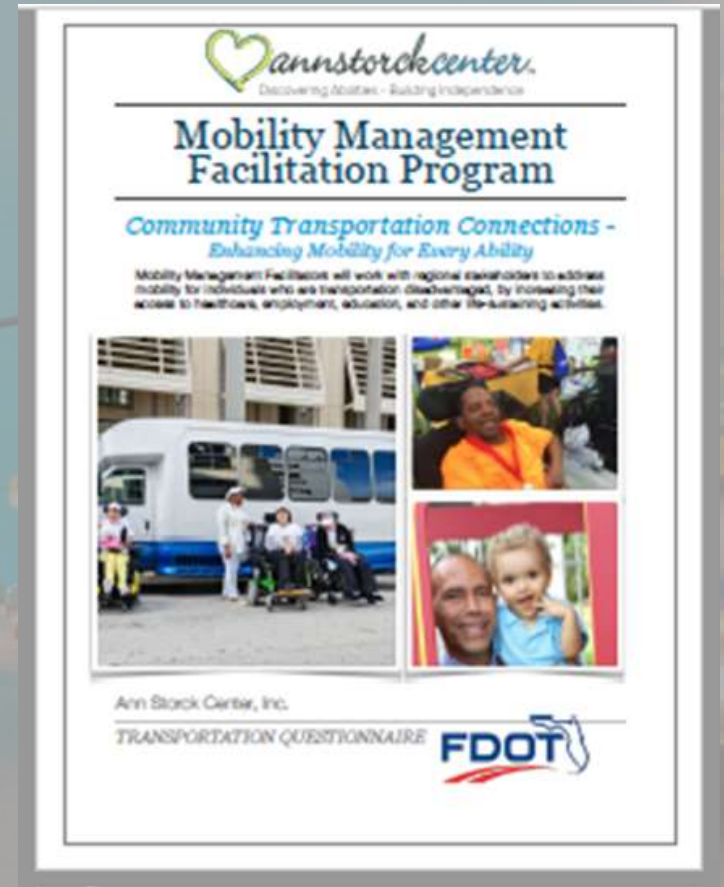


Phase:1 END-USER/TRANSPORTATION QUESTIONNAIRE

- Identify the transportation needs of individuals considered transportation disadvantaged.
- Identify ways to improve transportation options.

Languages: English, Spanish, Creole and Portuguese

Visually impaired: call (888) 825-TRIP



QUESTIONNAIRE Please complete!

COMPLETE



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MOBILITY MANAGEMENT FACILITATION PROGRAM

Community Transportation Connections

Enhancing Mobility for *Every Ability*

Ann Stork Center (ASC) is pleased to announce its participation in a new pilot project focused on transportation in Broward and Palm Beach Counties! The Mobility Management Facilitation Program (MMFP) is a grant-funded project under the Florida Department of Transportation (FDOT) that is focused on increasing access to healthcare, employment, education, and other life-sustaining activities for individuals who are transportation disadvantaged. ASC, as the advocate for Broward & Palm Beach Counties, will take the lead in working with regional stakeholders to address mobility for these target populations.

Mission Statement

The Mobility Management Facilitation Program at ASC is focused on improving coordinated transportation systems for individuals who are transportation disadvantaged within Broward and Palm Beach Counties.

Vision Statement

The Mobility Management Facilitation Program (MMFP) team will work with regional stakeholders to address mobility for those who are transportation disadvantaged by increasing their access to healthcare, employment, education, and other life-sustaining activities. The Program's focus is on the movement of people and their active trip, rather than vehicle or one mode of transportation.

Project Scope

Funded by the Florida Department of Transportation, through Section 5310, the Mobility Management Facilitation Program is a 3 year pilot project. The Mobility Management Facilitation team is following The Mobility Management Circle framework as follows:

1. Begin with an understanding of customers' and agencies' transportation needs
2. Brainstorm solutions from the range of possible services
3. Engage partners in providing the solution in a coordinated manner
4. Empower customers to connect to the solution
5. Work with network of partners to ensure the solution is sustainable
6. Solicit customer feedback so solution remains relevant and useful

In order to implement the methodology the team has developed a preliminary work plan that is focused on the primary step of the Mobility Management Circle, "understanding of customers' and agencies' transportation needs." The team is conducting a Situational Appraisal for Broward and Palm Beach Counties that is comprised of these components:

DATA → KNOWLEDGE → ACTION

Preliminary Survey

The Preliminary Survey will be sent to all fourteen service agencies within Broward and Palm Beach Counties to inventory their present transportation programs, assets and needs. This will provide a snapshot of the geographic resources available in a coordinated system, should these agencies demonstrate a need and ability to participate.

Broward County Agencies
[Complete the Survey Here](#)

Palm Beach County Agencies
[Complete the Survey Here](#)

Complete the Survey to be included in the drawing for Complimentary tickets (2 tickets per County) to **Ann Stork Center's 24th Annual Celebrity Chefs Event**.

If you would like to request a paper copy, please email: mobilitymanagement@annstorkcenter.org

Agency Focused Situational Appraisal

The Agency Focused Situational Appraisal will be used to identify the common challenges and barriers for agencies with respect to their transportation needs. It will consist of an in depth review of agencies' transportation programs and evaluate their ability to participate in a coordinated system. This assessment will allow the team to begin working with interested agencies on sustainable solutions.

End User Survey

The End User Survey will be administered to transportation disadvantaged consumers. This survey will provide the team with the necessary data to reconcile the issues identified by the agencies with those presented by those who need services. The MMFP team will use the information from the Situational Appraisal to engage stakeholders in a regional summit, where participants will work on the identified issues to generate sustainable solutions for the target populations.

FDOT REGIONAL HUMAN SERVICE TRANSPORTATION SUMMIT.



Southeast Florida Human Services and Veterans Transportation Summit Summary and Next Steps

Friday, December 14, 2012

Florida Atlantic University
Boca Raton Campus

Presented by: Florida Department of Transportation



Prepared by:

RENAISSANCE PLANNING GROUP

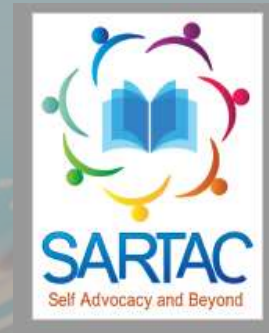
- December 2012 – FDOT hosted Summit at FAU Boca Campus
- 120 attendees
- Seven Counties participated, FDOT,CTAA, FTA, Local Government Officials, Transportation Providers, para-transit clients, non-profit organizations
- Focus on Regional Coordination

HUMAN SERVICES TRANSPORTATION SUMMIT

- Regional Focus: Broward to Indian River Counties
- Transit Partners & Community Agencies
- Topics:
 - Technology
 - Operations
 - Funding
 - Coordination
 - Transportation Advocacy
- Summit Proposed Early 2018

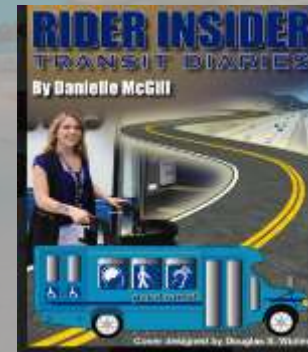
POLICY LEADERSHIP FELLOW

- Self Advocacy Resource and Technical Assistance Center (SARTAC)
- National Program – six participants chosen
- Promote leadership skills
- Develop “A Ride A Way” Project
- Educate and promote self-advocacy through a Riders’ Guide
- Focus on individuals with disabilities
- Forge community partnerships
- Educate individuals about transportation safety



EFFORTS ON THE WAY

- Create Transit Diary “Rider Insider”
- Presentations to community partners
- Presentation at the Transportation Disadvantaged Legislative Day in Tallahassee, March 2018.
- Presentation at the SARTAC National Self Advocacy Conference May 2018



MEDIA ENGAGEMENT

- Sharing Perspectives
Transit Rider &
Transportation
Professional



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Taco
Boracho

A neon sign for 'Taco Boracho' is mounted on a light-colored wall. The word 'Taco' is written in a large, bold, sans-serif font, while 'Boracho' is in a smaller, cursive script. The sign is constructed from red and white neon tubing, with the red forming the main body of the letters and the white providing a double-line outline. The sign is illuminated from within, casting a warm glow. The background wall is a light, off-white color with some minor stains and a dark, textured border at the top and bottom.

QUESTIONS?

Telephone:
888-825-TRIP (8747)

Transit Email Address:
Mobilitymanagement@annstorckcenter.org

TRANSIT WEBPAGE:
www.annstorckcenter.org/Mobility-Management-Program