MOBILITY MANAGEMENT FACILITATION PROGRAM

Community Transportation Connections:
Enhancing Mobility for Every Ability
OVERVIEW

• Preliminary Questionnaire
• End – User/Transportation Questionnaire
• FDOT’s Regional Human Service Transportation Summit
• Launched MMFP Policy Leadership Fellowship Project, the “A Ride A Way” Project
PHASE 1: PRELIMINARY QUESTIONNAIRE

• Identify the Human Services Organizations and their transportation capacity/needs
PRELIMINARY QUESTIONNAIRE

HUMAN SERVICES ORGANIZATIONS

- Special Needs Children
- Individuals with disabilities
- Veterans
- Seniors
- Mental Health
- Low Income
- Other verticals
PRELIMINARY QUESTIONNAIRE

Human Services Agencies:
- Over 2000 Agencies
- Transportation Assets
- Existing Services
- Transportation Needs
- Service Areas
- Propensity to Participate
- GIS Mapping

Languages: English, Spanish, Creole and Portuguese
Phase: 1 END-USER/TRANSPORTATION QUESTIONNAIRE

- Identify the transportation needs of individuals considered transportation disadvantaged.
- Identify ways to improve transportation options.

Languages: English, Spanish, Creole and Portuguese
Visually impaired: call (888) 825-TRIP
Please complete!
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MOBILITY MANAGEMENT FACILITATION PROGRAM

Community Transportation Connections
Enhancing Mobility for Every Ability

Ann Strack Center (ASC) is pleased to announce its participation in a new pilot project focused on transportation in Broward and Palm Beach Counties. The Mobility Management Facilitation Program (MMFP) is a grant-funded project under the Florida Department of Transportation (FDOT) that is focused on increasing access to healthcare, employment, education, and other life-sustaining activities for individuals who are transportation disadvantaged. ASC, as the awardee for Broward & Palm Beach Counties, will take the lead in working with regional stakeholders to enhance mobility for these target populations.

Mission Statement
The Mobility Management Facilitation Program at ASC is focused on improving coordinated transportation systems for individuals with and transportation disadvantaged within Broward and Palm Beach Counties.

Vision Statement
The Mobility Management Facilitation Program (MMFP) team will work with regional stakeholders to address mobility for those who are transportation disadvantaged by increasing their access to healthcare, employment, education, and other life-sustaining activities. The program’s focus is on the movement of people and their entire trip, rather than vehicles or one mode of transportation.

Project Scope

Funded by the Florida Department of Transportation, through Section 5310, the Mobility Management Facilitation Program is a 3-year pilot project. The Mobility Management Facilitation team is following the Mobility Management Circle framework as follows:

1. Build an understanding of customers’ and agencies’ transportation needs
2. Brainstorm solutions from the range of possible services
3. Engage partners in prioritizing these services in a coordinated manner
4. Engage customers to connect the issues
5. Work with network of partners to ensure the solution is sustainable
6. Solicit customer feedback as an ongoing decision tool

In order to implement this methodology, the team has developed a preliminary work plan that is focused on the primary step of the Mobility Management Circle: “understanding of customer and agencies’ transportation needs.” The team is conducting a Situational Appraisal for Broward and Palm Beach Counties that is composed of three components:

- Preliminary Survey
- Survey
- End User Survey

Agency Focused Situational Appraisal

The Agency Focused Situational Appraisal will be used to identify the common challenges and barriers for agencies with respect to their transportation needs. It will consist of an in-depth review of agencies’ transportation programs and evaluate their ability to participate in a coordinated system. This assessment will allow the agency to begin working with interested agencies on sustainable solutions.

End User Survey

The End User Survey will be administered to transportation disadvantaged consumers. This survey will provide the team with the necessary data to reconcile the issues identified by the agencies with those presented by those who need services. The MMFP team will use the information from the Situational Appraisal to engage stakeholders in a regional summit, where participants will work on the identified themes to generate sustainable solutions for the target populations.

DONATE

Complete the Survey Here

Complete the Survey Here

Celebrity Chef Food Tasting Auction

Complete the Survey to be Included in the drawing for Complimentary tickets (2 tickets per County) to Ann Strack Center’s 25th Annual Celebrity Chefs Event.
December 2012 – FDOT hosted Summit at FAU Boca Campus
• 120 attendees
• Seven Counties participated, FDOT, CTA, FTA, Local Government Officials, Transportation Providers, para-transit clients, non-profit organizations
• Focus on Regional Coordination
HUMAN SERVICES TRANSPORTATION SUMMIT

- Regional Focus: Broward to Indian River Counties
- Transit Partners & Community Agencies
- Topics:
  - Technology
  - Operations
  - Funding
  - Coordination
  - Transportation Advocacy
- Summit Proposed Early 2018
POLICY LEADERSHIP FELLOW

• Self Advocacy Resource and Technical Assistance Center (SARTAC)
• National Program – six participants chosen
• Promote leadership skills
• Develop “A Ride A Way” Project
• Educate and promote self-advocacy through a Riders’ Guide
• Focus on individuals with disabilities
• Forge community partnerships
• Educate individuals about transportation safety
EFFORTS ON THE WAY

- Create Transit Diary “Rider Insider”
- Presentations to community partners
- Presentation at the Transportation Disadvantaged Legislative Day in Tallahassee, March 2018.
- Presentation at the SARTAC National Self Advocacy Conference May 2018
MEDIA ENGAGEMENT

• Sharing Perspectives
  Transit Rider & Transportation Professional

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Thank you!
QUESTIONS?
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TRANSIT WEBPAGE: www.annstorckcenter.org/Mobility-Management-Program