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Transportation Disadvantaged Program

STATE OF FLORIDA
OFFICE OF THE GOVERNOR

Florida Commission for the Transportation Disadvantaged (CTD)

Florida Department of Transportation (FDOT)
Provides administrative and fiscal accountability

Palm Beach Transportation Disadvantaged Local Coordinating Board (LCB)
18 representatives that advise CTC

Designated Official Planning Agency (DOPA)
Palm Beach Metropolitan Planning Organization (MPO)

Designates every five years the

Community Transportation Coordinator (CTC)
Palm Beach Board of County Commissioners (BCC) dba Palm Tran

Palm Tran assigned by BCC to administer

Coordination & Fare Agreements (CFA) for the Federal Transit Administration (FTA)
5310 Grant Program
Agreement between CTC and social service agency that provides transportation to its TD population

Palm Beach TD Bus Pass Program
Discounted fares for fixed-route service

Palm Beach Transportation Disadvantaged (TD) Program
Client eligibility based on income, documented disability, or children at risk

TD Planning Grant
Administer Palm Beach LCB activities

Approves
Local Coordinating Board Membership

- Chairperson
- Vice Chairperson
- FL Department of Children and Families
- FL Department of Transportation
- FL Department of Veteran's Affairs
- FL Department of Health
- FL Agency for Healthcare Administration
- PBC Department of Community Services
- PBC School District
- Workforce Development Board
- Representative for the Disabled
- Representative for the Elderly
- Citizen Advocate

Seeking Membership:
- Private Transportation
- Agency for Persons with Disabilities
- Area Agency on Aging
- Vocational Rehabilitation
Local Coordinating Board Attendance

◉ Automatic rescission of membership for lack of attendance

◉ Lack of attendance: unexcused absence at 3 consecutive meetings
  ◦ Member must notify MPO of absence at least 1 business day prior to meeting
Local Coordinating Board Duties

◉ The TDLCB must annually:
  ◯ Review and adopt By-Laws;
  ◯ Review and adopt Grievance Procedures
    - Appoint a Grievance Subcommittee
  ◯ Appoint a Vice Chairperson (December)
Local Coordinating Board Duties

TD Service Plan
Update services that assist the County’s TD population

Discuss
Safety concerns, eligibility, and other pertinent issues

CTC Evaluation
Service provided by Palm Tran Connection

Review
Rate models and service levels
Transportation Disadvantaged Service Plan Update

- Outlines TD services and service parameters in Palm Beach County
- Annual minor update
- Major update every 5 years (Next in FY 18)
- 40.8% of PBC population may qualify as TD

Diagram:
- Disabled
- Low-Income
- Elderly
- Disabled Low-Income Elderly
- Low-Income Elderly

Image: 2015-2016 Transportation Disadvantaged Service Plan and Human Service Transportation Coordinated Plan
Community Transportation Coordinator (CTC) Evaluation

- LCB conducts annual evaluation of CTC’s performance
- Criteria dictated by the CTD
  - Evaluates Operations and Performance
  - Surveys riders/beneficiaries, purchasers of services, and contractors
FY 2017 Grant Activities

By-Laws Approved
9/29/2016

Grievance Procedures Approved
9/29/2016

1st Qtr. Mtg.
9/29/2016

CTD/FPTA Annual Training Workshop
12/12-14/2016

TDSP Update Begins
12/15/2016

Public Hearing
12/15/2016

2nd Qtr. Mtg.
12/15/2016

3rd Qtr. Mtg.
3/8/2017

CTC Evaluation Begins
3/8/2017

CTC Evaluation Concludes
6/14/2017

TDSP Update Approved
6/14/2017

3rd Qtr. Mtg.
6/14/2017

4th Qtr. Mtg.
6/14/2017

By - Laws Approved
9/29/2016

9/29/2016

1st Qtr. Mtg.
9/29/2016

12/15/2016

12/15/2016

2nd Qtr. Mtg.
12/15/2016

9/29/2016

12/15/2016

3/8/2017

3/8/2017

6/14/2017

6/14/2017
THANK YOU!

Questions?

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