



# Transportation Disadvantaged Grant Program Annual Update

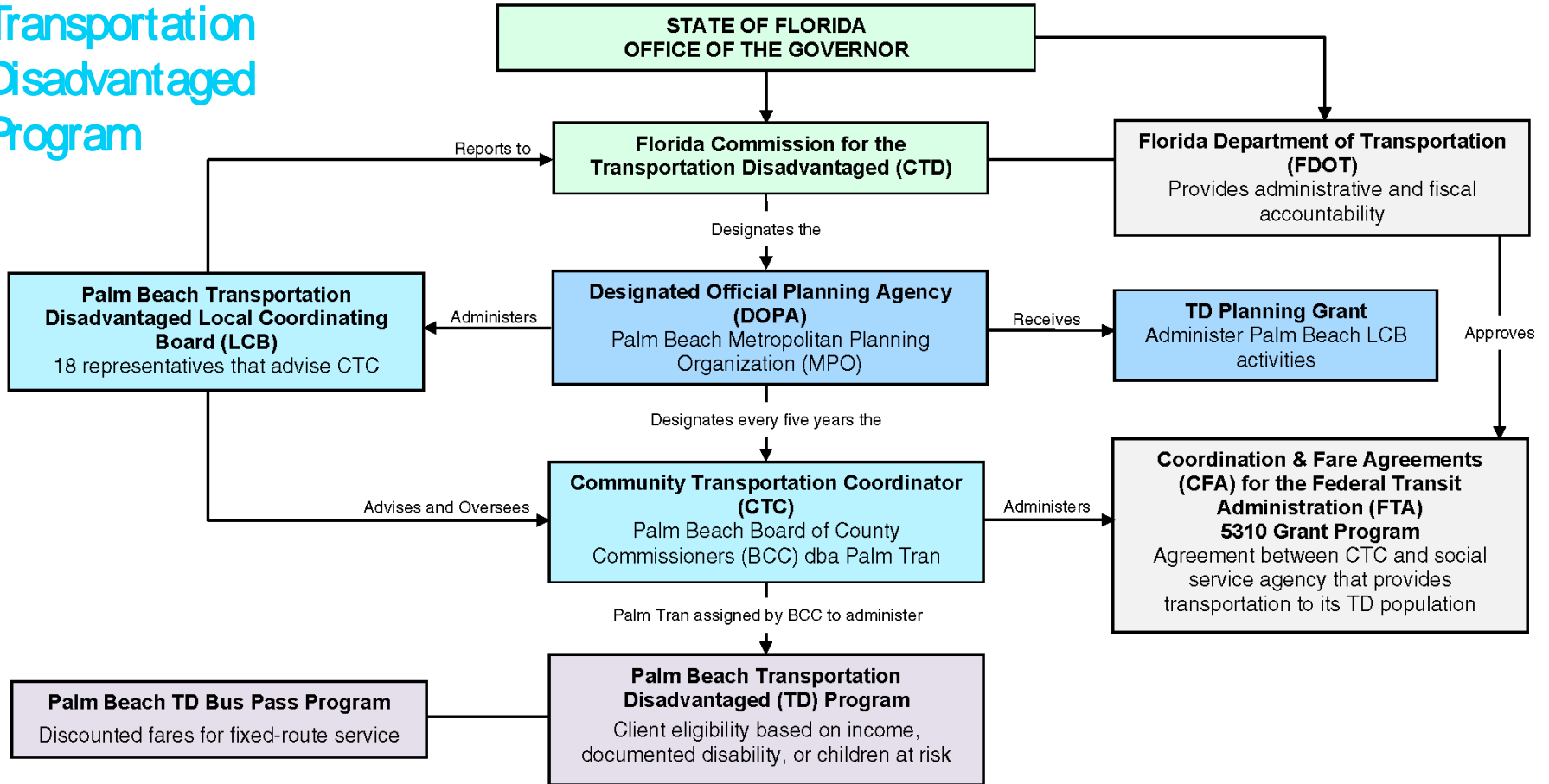
Anie Delgado - Palm Beach MPO  
MPO Board Meeting - July 21, 2016

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# Transportation Disadvantaged Program



# Local Coordinating Board Duties

## TD Service Plan

Update services that assist the County's TD population

## Discuss

Safety concerns, eligibility, and other pertinent issues



## CTC Evaluation

Service provided by Palm Tran Connection

## Review

Rate models and service levels



# Local Coordinating Board Membership

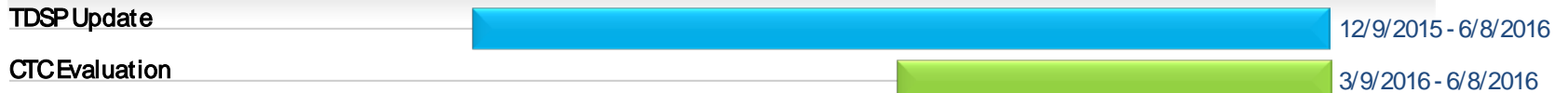
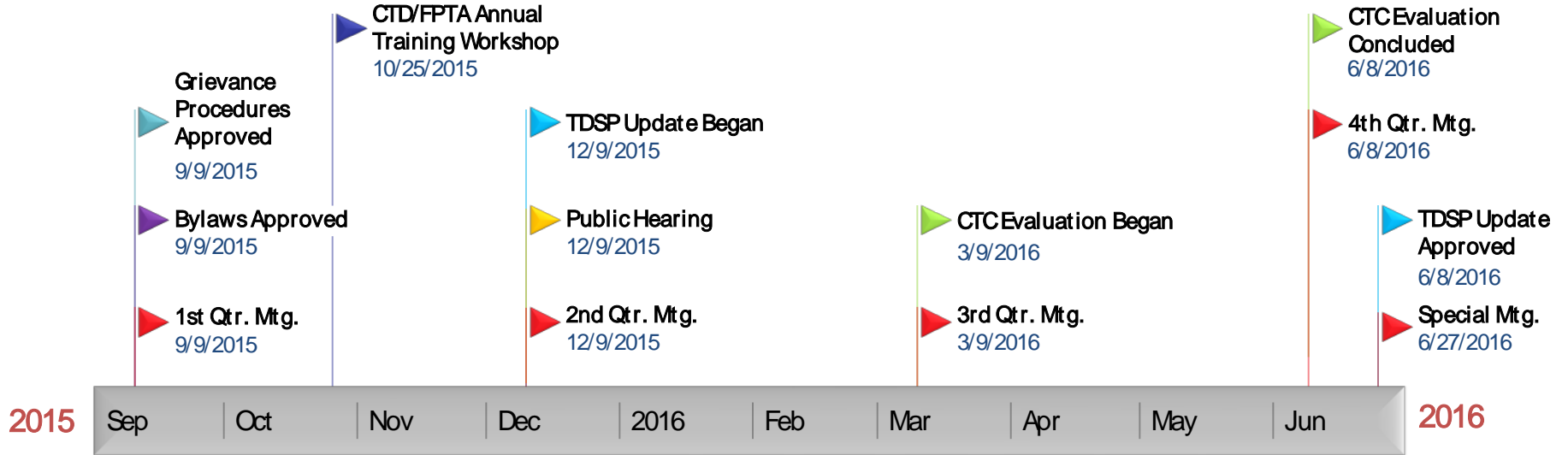
- Chairperson
  - Vice Chairperson
  - FL Department of Children and Families
  - FL Department of Transportation
  - FL Department of Veteran's Affairs
  - FL Department of Health
  - FL Agency for Healthcare Administration
  - PBC Department of Community Services
  - PBC School District
  - Workforce Development Board
  - Representative for the Disabled
  - Representative for the Elderly

## Seeking Membership:

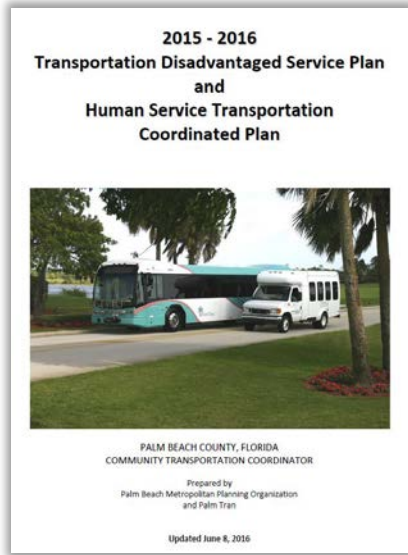
- Private Transportation
- Agency for Persons with Disabilities
- Area Agency on Aging
- Vocational Rehabilitation
- Citizen Advocate



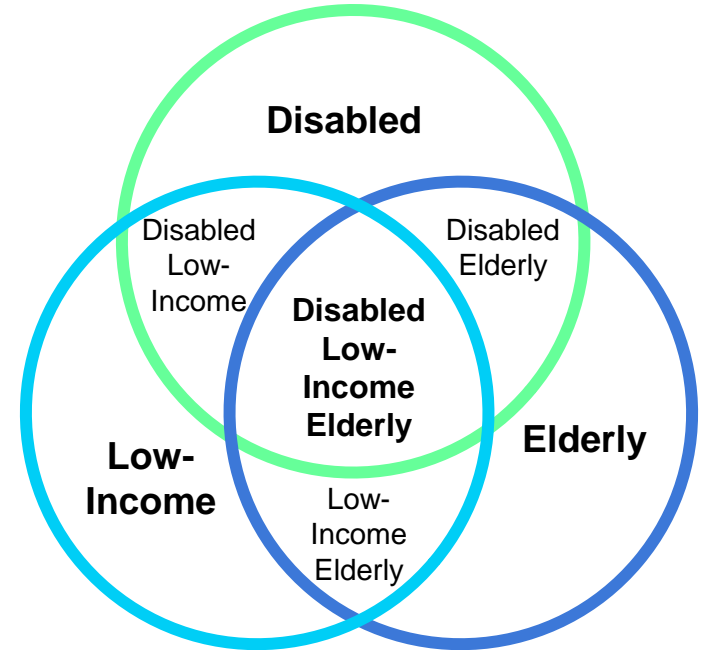
# FY 16 Grant Activities



# Transportation Disadvantaged Service Plan Update



- Outlines TD services and service parameters in Palm Beach County  
Annual minor update  
Major update every 5 years (Next in FY 18)  
40.8% of population may qualify as TD



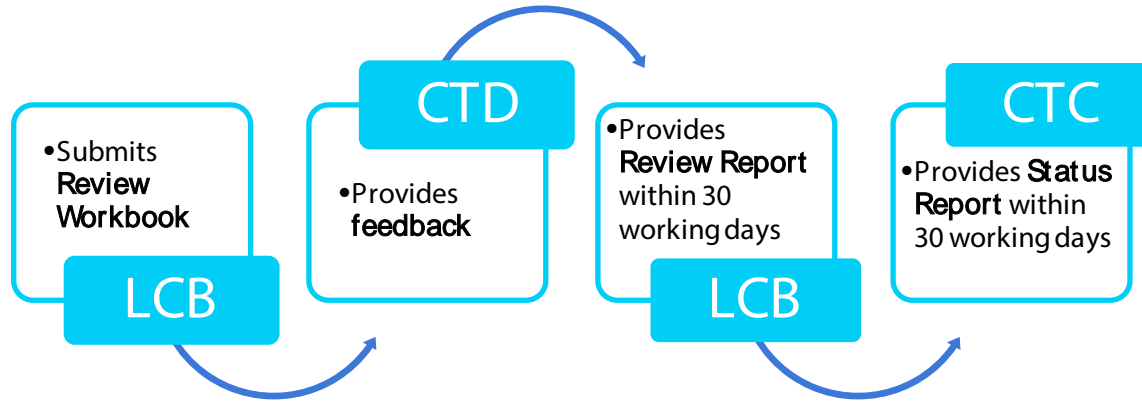
# Community Transportation Coordinator Evaluation

Key Findings	Recommendations
<p>CTCs currently meeting the following goals:</p> <ul style="list-style-type: none"><li>• Passenger no-show goal of <math>\leq 4\%</math></li><li>• At-fault accident goal of <math>\leq 1</math> per 100,000 miles traveled</li><li>• Road call goal of <math>\leq 1</math> per 10,000 miles traveled</li><li>• Call-hold time of <math>\leq 3</math> minutes per call</li></ul> <p>CTCs <b>not</b> currently meeting the following goals:</p> <ul style="list-style-type: none"><li>• Increasing public transit ridership goal of 25%</li><li>• On-time performance goal of <math>\geq 95\%</math></li><li>• Complaint ratio goal of <math>\leq 3</math> per 10,000 trips performed</li></ul>	<ul style="list-style-type: none"><li>• Evaluate current measurable goals and ascertain whether or not they are attainable measures</li><li>• Gain understanding of logistics of fixed route &amp; Tri-Rail service</li><li>• Provide education to riders on how to use fixed route</li><li>• Improve trip optimization</li><li>• Inform contractors of which goals they are not meeting and set targets towards achieving them</li></ul>





## Next Steps



- CTC will provide updates on remaining items at quarterly LCB meetings
- LCB will update CTD as needed
- MPO Board authorized grant for FY 17 at June meeting
- MPO Board will receive FY17 update in July 2017

# THANK YOU!

## Questions?

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