PALM BEACH COUNTY TRANSPORTATION DISADVANTAGED (TD)  
LOCAL COORDINATING BOARD (LCB) GLOSSARY

**Actual Expenditure Report (AER):** An annual report completed by each state member agency and each official planning agency, to inform the Commission in writing, before September 15 of each year, of the specific amount of funds the agency expended for transportation disadvantaged services.

**Agency for Healthcare Administration (AHCA):** Their mission is Better Health Care for All Floridians, and together they are responsible for the administration of the Medicaid program, for the licensure and regulation of health facilities and for providing information to Floridians about the quality of the health care they receive in Florida.

**Agency for Persons with Disabilities (APD):** The Agency Supports Persons with Developmental Disabilities in Living, Learning and Working in their Community.

**Americans with Disabilities Act (ADA):** Prohibits the discrimination of disabled citizens in employment, public services, transportation, public accommodations and telecommunications.

**Annual Operating Report (AOR):** An annual report prepared by the community transportation coordinator detailing its designated service area operating statistics for the most recent operating year.

**Annual Performance Report (APR):** An annual report issued by the commission for the Transportation Disadvantaged that combines all the data submitted in the Annual Operating Reports and the CTD Annual Report.

**Chapter 427, Florida Statutes (F.S.):** The Florida Statute establishing the Commission for the Transportation Disadvantaged and prescribing its duties and responsibilities.

**Commission for the Transportation Disadvantaged (CTD):** An independent state agency created to accomplish the coordination of transportation services provided to the transportation disadvantaged population.

**Community Transportation Coordinator (CTC):** A transportation entity recommended by the appropriate planning agency as provided for in Section 427.015(1), Florida Statutes, and approved by the Commission, to ensure that coordinated transportation services are provided to serve the transportation disadvantaged population in a designated service area. *In Palm Beach County, the CTC is Palm Tran Connection*. 
**Coordination**: The arrangement for the provision of transportation services to the transportation disadvantaged in a manner that is cost effective, safe, efficient, and reduces fragmentation and duplication of services. Coordination is not the same as total consolidation of transportation disadvantaged services in any given service area.

**Coordination Contract**: A contract between the community transportation coordinator and an agency who receives transportation disadvantaged funds and performs some, its own services, and services to others, when such service has been and proven to be a safer, more effective and more efficient service from a total system perspective.

**The Department of Education (DOE)**: Assists with the following programs for those with disabilities: 1) The Division of Blind Services; 2) Exceptional Education & Student services administers programs for students with disabilities and for gifted students; 3) The Division of Vocational Rehabilitation serves as an employment resource for businesses and people with disabilities.

**Department of Elder Affairs (DOEA)**: The Florida Department of Elder Affairs has been constitutionally designated by Florida voters to “serve as the primary state agency” responsible for administering human services programs for the elderly to help them keep their self-sufficiency and self-determination.

**Department of Health (DOH)**: Their mission is to promote, protect and improve the health of all people in Florida.

**Designated Official Planning Agency (DOPA)**: The official body or agency designated by the CTD to fulfill the functions of transportation disadvantaged planning in areas not covered by a Metropolitan Planning Organization. The Metropolitan Planning Organization shall serve as the planning agency in areas covered by such organizations. *In Palm Beach County, the DOPA is the Palm Beach Transportation Planning Agency*.

**Division of Senior Services (DOSS)**: Funded by Older American Act funds through the Department of Elder Affairs and the Area Agency on Aging and through Board of County Commissioner (BCC) funds for customers traveling to DOSS meal sites.

**Elderly & Disabled Program (E&D)**: Provides funding, allocated by a formula, to states for capital projects to assist in meeting the transportation needs of older adults and persons with disabilities.

**Florida Administrative Code (FAC)**: A set of administrative codes regulating the state of Florida.

**Florida Coordinated Transportation System (FCTS)**: A transportation system responsible for coordination and service provisions for the transportation disadvantaged as outlined in Chapter 427, Florida Statutes.

**Florida Department of Transportation (FDOT)**: A governmental entity; the CTD is housed under the Florida Department of Transportation for administrative purposes.
**Local Coordinating Board (LCB):** The LCB is an advisory board. It is established in section 427.0157, Florida Statutes, to advise the CTD and CTC about local concerns and issues. Florida Statutes define an advisory board as: a body created by specific statutory enactment and appointed to function on a continuing basis for the study of the problems arising in a specified functional or program area of state government and to provide recommendations and policy alternatives.

**Memorandum of Agreement (MOA):** The state contract included in the transportation disadvantaged service plan for transportation disadvantaged services purchased by federal, state, or local government transportation disadvantaged funds. This agreement is between the Commission and the community transportation coordinator and recognizes the community transportation coordinator as being responsible for the arrangement of the provision of transportation disadvantaged services for a designated service area.

**Metropolitan Planning Organization (MPO):** The area-wide organization responsible for conducting the continuous, cooperative and comprehensive transportation planning and programming in accordance with the provisions of 23 U.S.C.s. 134, as provided in 23 U.S.C.s. 104.

**Non-Sponsored Trip:** A trip in which is not subsidized in part or in whole by any local, state, or federal government funding source, other than the Transportation Disadvantaged Trust Fund.

**Rule 41-2, F.A.C.:** The rule adopted by the Commission for the Transportation Disadvantaged to implement provisions established in Chapter 427, F.S.

**Sponsored Trip:** A passenger trip that is subsidized in part or in whole by a local, state, or federal government funding source (not including money provided by the TD Trust Fund)

**System Safety Program Plan (SSPP):** A documented organized approach and guide to accomplishing a system safety program set forth in Florida Rule 14-90.

**Transportation Disadvantaged (TD):** Those persons who because of physical or mental disability, income status, or age are unable to transport themselves or to purchase transportation and are, therefore, dependent upon others to obtain access to health care, employment, education, shopping, social activities, or other life-sustaining activities, or children who are disabled or high-risk or at-risk as defined in Section 411.202, Florida Statutes.

**Transportation Disadvantaged Service Plan (TDSP):** A three-year implementation plan, with annual updates developed by the CTC and the DOPA which contains the goals the CTC plans to achieve and the means by which they plan to achieve them. The plan shall be approved and used by the LCB to evaluate the coordinator.

**Transportation Disadvantaged Trust Fund (TDTF):** A fund administered by the CTD in which all fees collected for the transportation disadvantaged program shall be deposited. The funds deposited will be appropriated by the legislature to the Commission to carry out the
Commission’s responsibilities. Funds that are deposited may be used to subsidize a portion of a transportation disadvantaged person’s transportation costs which are not sponsored by an agency.

*Transportation Operator:* One of more public, private for profit, or private non-profit entities contracted by the CTC to provide service to transportation disadvantaged persons pursuant to a coordinated transportation service plan.

*Will-Calls:* These are trips that are requested on a demand response basis, usually for a return trip. The transportation provider generally knows to expect a request for a will-call trip, but cannot schedule the trip in advance because the provider does not know the exact time a passenger will call to request his/her trip.