Palm Beach County
Transportation Disadvantaged
Local Coordinating Board
Member Training

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Transportation Disadvantaged Program

STATE OF FLORIDA
OFFICE OF THE GOVERNOR

Florida Commission for the
Transportation Disadvantaged (CTD)

Designates the
Florida Department of Transportation
(DDOT)
Provides administrative and fiscal
accountability

Designated Official Planning Agency
(DOPA)
Palm Beach Transportation Planning
Agency (TPA)

Receives

Community Transportation Coordinator
(CTC)
Palm Beach Board of County
Commissioners (BCC) dba Palm Tran

Administers

Coordination & Fare Agreements
(CFA) for the Federal Transit
Administration (FTA)
5310 Uniform Program
Agreement between CTC and social
service agency that provides
transportation to its TD population

Advises and Oversees

Palm Beach Transportation
Disadvantaged (TD) Program
Discounted fares for fixed-route service

Palm Beach TD Bus Pass Program

Palm Beach Transportation
Disadvantaged Local Coordinating
Board (LCB)
18 representatives that advice the CTC

Reports to

Citizen Advocate
Citizen Advocate/User
Florida Dept. of Veteran’s Affairs
Palm Beach County Community Action
Public Education (PBC School District)
Florida Dept. of Transportation
Dept. of Children and Family Services*
Agency for Persons with Disabilities
Florida Agency for Health Care
Administration
Area Agency on Aging
Workforce Development Board
Local Medical Community

Seeking Membership:
Florida Dept. of Vocational Rehabilitation
Private Transportation Industry

Local Coordination Board Membership
Local Coordinating Board Attendance

Automatic rescission of membership for lack of attendance

- **Lack of attendance** = 3 consecutive unexcused absences
- **Excused Absence** = Member must notify TPA of absence at least 1 business day prior to meeting

Local Coordinating Board Duties

The TDLCB must annually:

- ✓ Review and adopt By-Laws
- ✓ Review and adopt Grievance Procedures
- ✓ Appoint a Grievance Subcommittee
- ✓ Appoint a Vice Chair
Local Coordinating Board Duties

**TD Service Plan**
Update services that assist the County’s TD population

**Discuss**
Safety concerns, eligibility, and other pertinent issues

**CTC Evaluation**
Service provided by Palm Tran Connection

**Review**
Rate models and service levels

Local Coordinating Board Voting

“No member of a board or commission who is present at any meeting of the board or commission at which an official decision, ruling, or other official act is taken or adopted may abstain from voting.”

(Palm Beach County TDLCB By-Laws, Adopted September 2018)
New Transportation Disadvantaged Service Plan

- Outlines TD services and service partners in Palm Beach County
- Annual minor update
- Major update every 5 years (TDSP FY18-22)
- 40.8% of PBC population may qualify as TD

Community Transportation Coordinator (CTC) Evaluation

- LCB conducts annual evaluation of CTC’s performance
- Criteria dictated by the CTD
  - Evaluates Operations and Performance
  - Surveys riders/beneficiaries, purchasers of services, and contractors
FY 2019 Grant Activities

THANK YOU!

Questions?

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