

# PALM BEACH METROPOLITAN PLANNING ORGANIZATION

2300 N. Jog Rd., 4<sup>th</sup> Floor, West Palm Beach, Florida 33411-2749

Phone 561.684.4170 Fax 561.242.7165 www.PalmBeachMPO.org

#### 2016 MPO BOARD RETREAT

DATE: THURSDAY, January 21, 2016

TIME: 8:45 A.M. - 12:00 P.M.

PLACE: Commencing at Palm Beach County Governmental Center

301 North Olive Avenue West Palm Beach, FL 33401

**PARTNERS** Palm Tran | South Florida Regional Transportation Authority (SFRTA)

Treasure Coast Regional Planning Council | City of Palm Beach Gardens | Town of Jupiter

Members of the public and media are invited to participate in any portion of the "rolling" retreat. To facilitate this, addresses and approximate times for each location on the agenda have been provided. You may also elect to observe and participate via video conference by coming to the MPO offices located at 2300 N. Jog. Rd., 4th Floor, West Palm Beach, FL 33411. Please go to www.PalmBeachMPO.org for additional information regarding online participation.

To manage logistics, we ask that you let us know if you are planning to participate in the retreat either in person or at the MPO office via video conference. If you have any questions or require special considerations, please contact Malissa Booth at 561-684-4143 or mbooth@PalmBeachMPO.org at least 48 hours prior to the retreat.

#### **ATTIRE**

Check the weather report and wear casual attire including comfortable walking shoes as there will be a fair amount of walking and standing. A portion of the morning will be outdoors.

#### 8:45 - 9:00 Arrive at Palm Beach County Governmental Center

301 N. Olive Ave., West Palm Beach, FL 33401

Check in at the outdoor amphitheater on the west side of the building along 3rd Street and obtain backup material and audio headsets.

#### 9:00 - 9:15 1. Commuter Challenge Bus Wrap Ribbon Cutting Ceremony

Mayor Haynie will introduce the Commuter Challenge bus, an outreach effort of the MPO to encourage participation in a countywide competition for most miles commuted on foot, by bike, on transit, or via carpool. The commuter challenge flyer is attached.

#### 9:15\* - 9:50 2. US 1 Multimodal Corridor Study (on bus to Palm Beach Gardens)

Board bus at 300 3<sup>rd</sup> Street, West Palm Beach, FL 33401

Kim Delaney, Director of Strategic Development and Policy for the Treasure Coast Regional Planning Council (TCRPC), will present current efforts to evaluate multimodal alternatives for the US 1 corridor in the Village of North Palm Beach. Data sheets showing existing

characteristics and typical sections as well as potential modifications for the entire US 1 corridor included in the retreat are attached.

## 9:50\* - 10:20 3. Transportation as a Community Amenity (at Palm Beach Gardens City Hall)

10500 N Military Trail, Palm Beach Gardens, FL 33410

Natalie Crowley, Director of Planning & Zoning for the City of Palm Beach Gardens, will highlight the use of the city's public art impact fees to create attractive bus shelters and review the city's participation in the design of the PGA Blvd. bridge over Alternate A1A to create a community landmark. A summary of the bus shelter program is attached.

#### 10:20\* - 10:40 4. Tri-Rail service extension to northern Palm Beach County (on bus to Jupiter)

Board bus at 10500 N Military Trail, Palm Beach Gardens, FL 33410

William Cross, director of planning and capital development for the South Florida Regional Transportation Authority (SFRTA), will talk about the Northwood Crossover, planned Tri-Rail service extension to northern Palm Beach County and potential PGA Blvd. station locations. A summary of the Northwood Crossover and the PGA Blvd preliminary station analysis are attached.

## 10:40\* - 11:10 5. Creating Walkable Developments and Neighborhood Character (at Jupiter's Harbourside Amphitheater)

2 Soundings Ave., Jupiter, FL 33477

Andy Lukasik, Jupiter Town Manager, will talk about the Town's efforts to create walkable developments, improve neighborhood character via transportation investments and promote complete street initiatives.

## 11:10 - 11:25 6. Using MPO Programs as a Funding Resource (walking on the Riverwalk to Jupiter Yacht Club Marina)

Brenda Arnold, Community Redevelopment Area manager for the Town of Jupiter, will talk about the Town's Riverwalk master plan and how using MPO programs as a funding resource has advanced implementation of the plan. A graphic summarizing the Jupiter Riverwalk is attached.

#### 11:25\* - 12:00 7. Palm Tran System Overview (on bus to Palm Beach County Governmental Center)

Board bus at 500 US 1, Jupiter, FL 33477 (approx. 400' S of Marina driveway)

Clinton Forbes, Palm Tran Executive Director, will present an overview of the Palm Tran system. Excerpts from the 2016 Palm Tran user's guide and the existing system map are attached.

#### 12:00 p.m. Arrive at Palm Beach County Governmental Center

Please return audio headsets to MPO staff.

\*Times marked above represent opportunities to join the retreat at the locations identified.

#### **PUBLIC NOTICE:**

In compliance with Florida's Government-in-the-Sunshine Law, please be advised that multiple members of the MPO Board, MPO advisory committees, the Transportation Disadvantaged Local Coordinating Board, the Palm Tran Service Board and other local government agencies are anticipated to attend. No meeting will be convened and no business will be conducted.

# Work in Palm Beach County? Join the Challenge!









www.PBCommuterChallenge.org **#PBCommuterChallenge** 







Plan your trip with Transit App | Track your miles commuted Improve your health | Save money | Help the environment













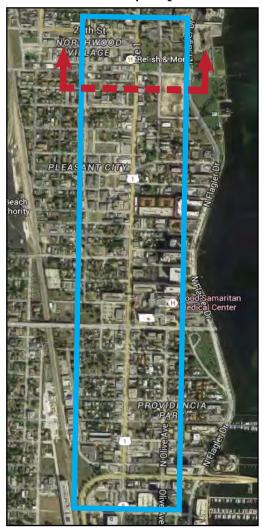


Segment 1 - North Quadrille Blvd. to 25th St.

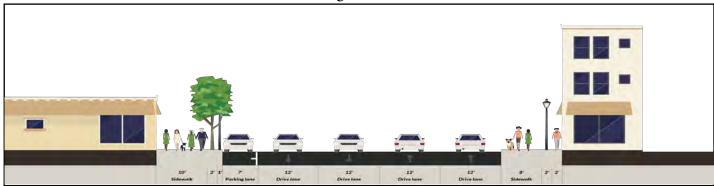
## **Existing Conditions**

## Vicinity Map

ROW width:	80'
Traffic Volume:	16,300 AADT (929 trucks)
Vehicle travel lanes:	4
Bicycle facilities:	N/A
Pedestrian facilities:	12', both directions
Adjacent land uses:	-East of ROW: Commercial, Institutional, High Density Residential, Mixed Use -West of ROW: Commercial, Institutional, Mixed Use



## **Existing Cross Section**



#### **Potential Modifications**

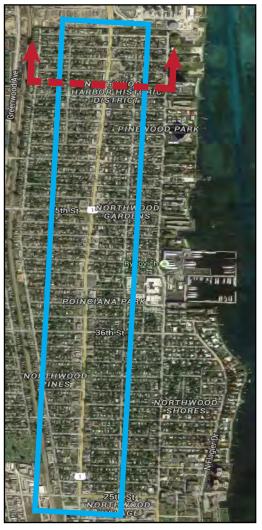
• Consider lane elimination to create buffered bike lanes, two through lanes and a center turn lane; OR add shared use lane markings, ("sharrows") to alert drivers of the presence of bicyclists on the roadway.

Segment 2 - 25th St. to Port of Palm Beach Skypass Bridge

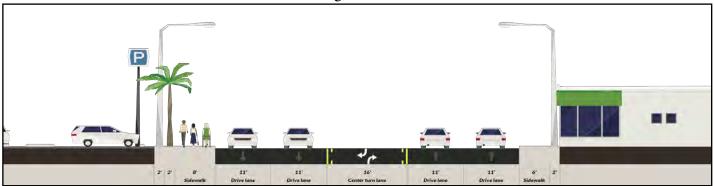
## **Existing Conditions**

## Vicinity Map

ROW width:	80'
Traffic Volume:	13,400 AADT (710 trucks)
Vehicle travel lanes:	4
Bicycle facilities:	N/A
Pedestrian facilities:	8', both directions
Adjacent land uses:	Mixed Use  Center turn lane alternates between planting strip and left turn lanes.  Vacant lots are proposed mixed use development sites. They alternate between vacant lots, parking lots, and existing mixed use structures.



## **Existing Cross Section**



- Consider lane elimination to create buffered bike lanes, two through lanes and a center turn lane; OR add shared use lane markings, ("sharrows") to alert drivers of the presence of bicyclists on the roadway.
- Encourage building owners to activate vacant buildings and empty spaces with temporary art installations to give the feeling of more energy along the street.

Segment 3 - Port of Palm Beach Skypass Bridge

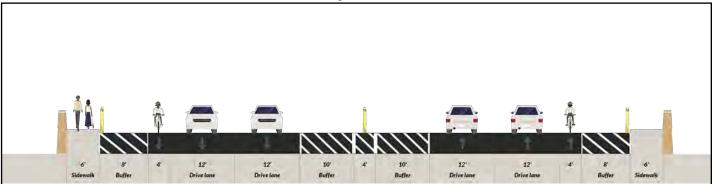
## **Existing Conditions**

## Vicinity Map

ROW width:	110'
Traffic Volume:	19,500 AADT (605 trucks)
Vehicle travel lanes:	4
Bicycle facilities:	4' designated, both directions
Pedestrian facilities:	6', both directions
Adjacent land uses:	Industrial, Port



## **Existing Cross Section**



- Move the pedestrian barrier wall to create a protected 10' shared use path, AND restripe bike lane to provide an 18 inch buffer space area between the vehicle lane and the bike lane.
- Apply colored pavement to the bike lanes at potential areas of conflict (such as right turn lanes), for increased visibility.

Segment 4 - Port of Palm Beach Skypass Bridge to Blue Heron Blvd.

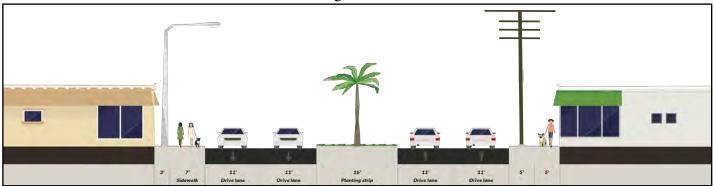
## **Existing Conditions**

## Vicinity Map

ROW width:	110'
Traffic Volume:	23,500 AADT (1,081 trucks)
Vehicle travel lanes:	4
Bicycle facilities:	N/A
Pedestrian facilities:	10', both directions
Adjacent land uses:	Mixed Use  Median alternated between planting strip, left turn lanes, and reversible center turn lane.



## **Existing Cross Section**



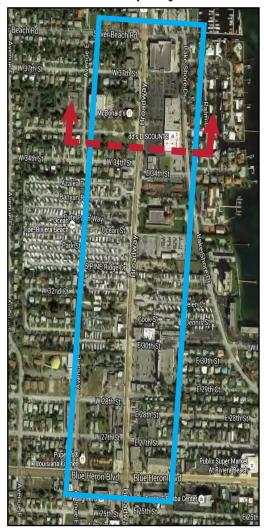
- Consider lane elimination to create buffered bike lanes, two through lanes and a center turn lane; OR add shared use lane markings, ("sharrows") to alert drivers of the presence of bicyclists on the roadway.
- Introduce pedestrian scale lighting and shade bearing street trees in commercial areas.

Segment 5 - Blue Heron Blvd. to Silver Beach Rd.

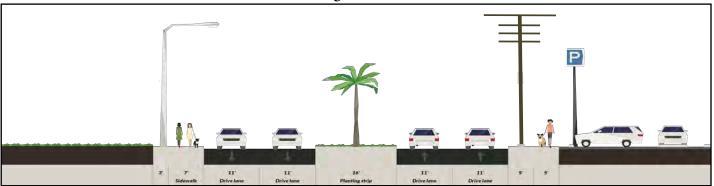
## **Existing Conditions**

## Vicinity Map

ROW width:	80'
Traffic Volume:	22,750 AADT (937 trucks)
Vehicle travel lanes:	4
Bicycle facilities:	N/A
Pedestrian facilities:	10', both directions
Adjacent land uses:	-East of ROW: Mixed Use -West of ROW: Mixed Use, High Density Residential, Low Density Residential



## **Existing Cross Section**



- Perform lane elimination, to create designated bike lanes, two through lanes and a center turn lane, or add shared use lane markings, ("sharrows") to alert drivers of the presence of bicyclists on the roadway.
- Introduce pedestrian scale lighting and shade bearing street trees in commercial areas.

Segment 6 - Silver Beach Rd. to Northlake Blvd.

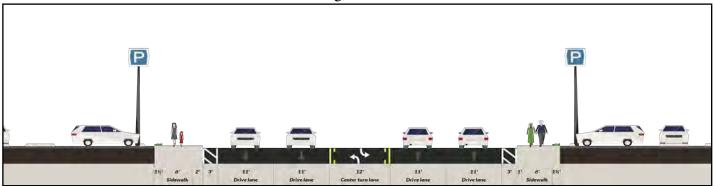
## **Existing Conditions**

## Vicinity Map

ROW width:	80'
Traffic Volume:	22,750 AADT (937 trucks)
Vehicle travel lanes:	4
Bicycle facilities:	Non-designated 3' shoulder, both directions
Pedestrian facilities:	6', both directions
Adjacent land uses:	Commercial Residential Recreational



## **Existing Cross Section**



- Provide a designated bike lane reducing the outside vehicle lanes to 10'; OR add shared use lane markings, ("sharrows") to alert drivers of the presence of bicyclists on the roadway.
- Introduce pedestrian scaled lighting and shade bearing street trees.

Segment 7 - Northlake Blvd to North of C-17 Canal Bridge

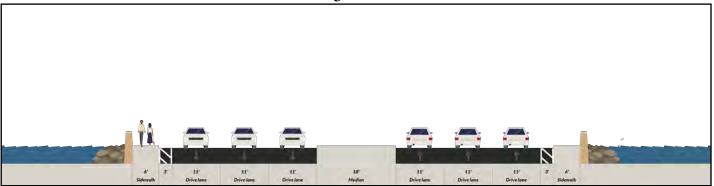
## **Existing Conditions**

## Vicinity Map

ROW width:	102'
Traffic Volume:	23,250 AADT (886 trucks)
Vehicle travel lanes:	6
Bicycle facilities:	Non-designated 3' shoulder, both directions
Pedestrian facilities:	6', both directions
Adjacent land uses:	N/A



## **Existing Cross Section**



## **Potential Modifications**

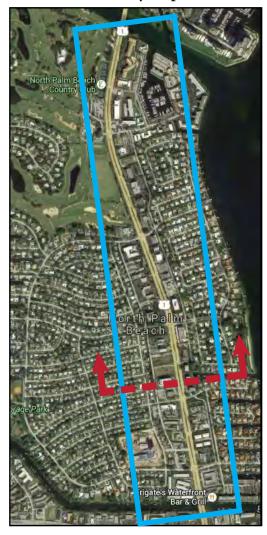
• Consider lane elimination to create buffered bike lanes, four through lanes and a center turn lane; OR provide a designated bike lane by reducing the median width to 14.

Segment 8 - North of C-17 Canal Bridge to Intracoastal Waterway Bridge

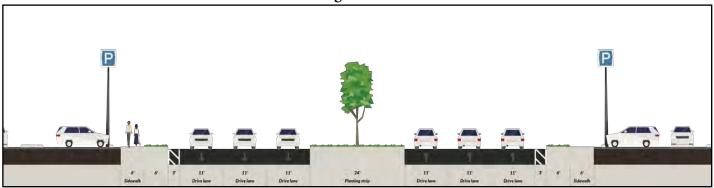
## **Existing Conditions**

## Vicinity Map

ROW width:	120'
Traffic Volume:	22,000 AADT (772 trucks)
Vehicle travel lanes:	6
Bicycle facilities:	Non-designated 3' shoulder, both directions
Pedestrian facilities:	6', both directions
Adjacent land uses:	-East of ROW: High Density Residential, Commercial -West of ROW: Institutional, Medium Density Residential, Commercial, Recreational



## **Existing Cross Section**



## **Potential Modifications**

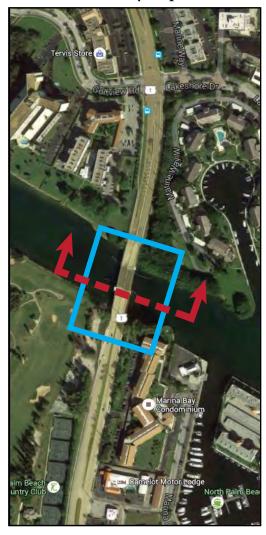
• Consider lane elimination to create buffered bike lanes, four through lanes and a center turn lane; OR provide a designated bike lane by reducing the median width to 14.

Segment 9- Intracoastal Waterway Bridge

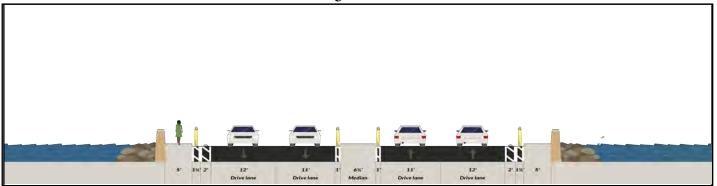
## **Existing Conditions**

## Vicinity Map

ROW width:	71.5' (bridge deck width)
Traffic Volume:	19,500 AADT (546 trucks)
Vehicle travel lanes:	4
Bicycle facilities:	N/A
Pedestrian facilities:	5', both directions
Adjacent land uses:	N/A



## **Existing Cross Section**



## **Potential Modifications**

• Add shared use lane markings, ("sharrows") to alert drivers of the presence of bicyclists on the roadway.

Segment 10 - Intracoastal Waterway Bridge to PGA Blvd.

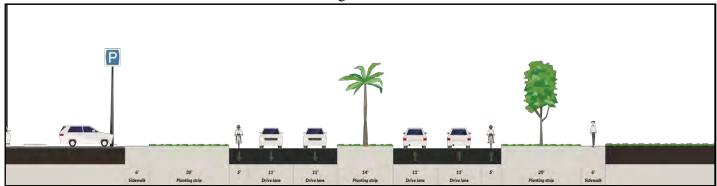
## **Existing Conditions**

## Vicinity Map

ROW width:	120'
Traffic Volume:	19,500 AADT (546 trucks)
Vehicle travel lanes:	4
Bicycle facilities:	5' designated, both directions
Pedestrian facilities:	6', both directions
Adjacent land uses:	-East of ROW: Medium Density Residential -West of ROW: Medium Density Residential, Commercial



## **Existing Cross Section**



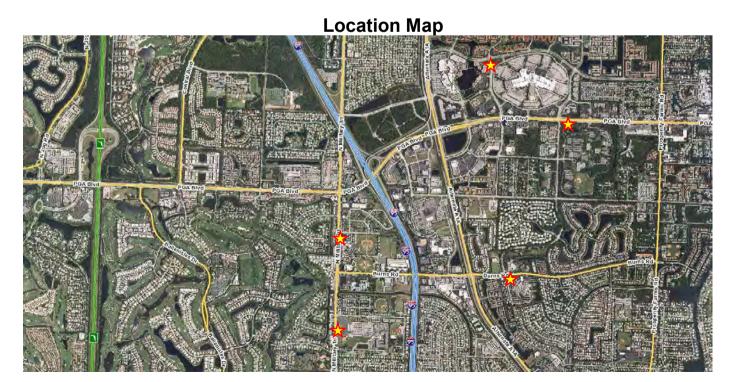
- Apply colored pavement to the bike lanes at potential areas of conflict (such as right turn lanes), for increased visibility.
- Introduce pedestrian scale lighting and shade bearing street trees.

## **Palm Beach Gardens Artistic Bus Shelters**



Stop No.	Location	Activity*
1270	N.B. Military Trail S. of Johnson Dairy Road adj. to City Hall	243
1267	N.B. Military Trail N. of Holly Dr. adjacent to PBG High School	246
2330	N.B. Gardens East Dr S. of Burns Rd at PBG Medical Center	339
38	E.B. PGA Blvd E. of Campus Drive at Palm Beach College main entrance	302
559	S.B. Fairchild Ave S. of Gardens Pkwy - The Landmark Condominium	672

<sup>\*</sup>Activity is the monthly average total of boardings and alightings for 2015.



# Project Location

- City of West Palm Beach
- Between Florida East Coast (FEC) Railway and South Florida Railroad Corridor (SFRC)
- FEC serves freight and future All Aboard Florida & Tri-Rail passenger service
- SFRC serves Amtrak, Tri-Rail, CSX freight

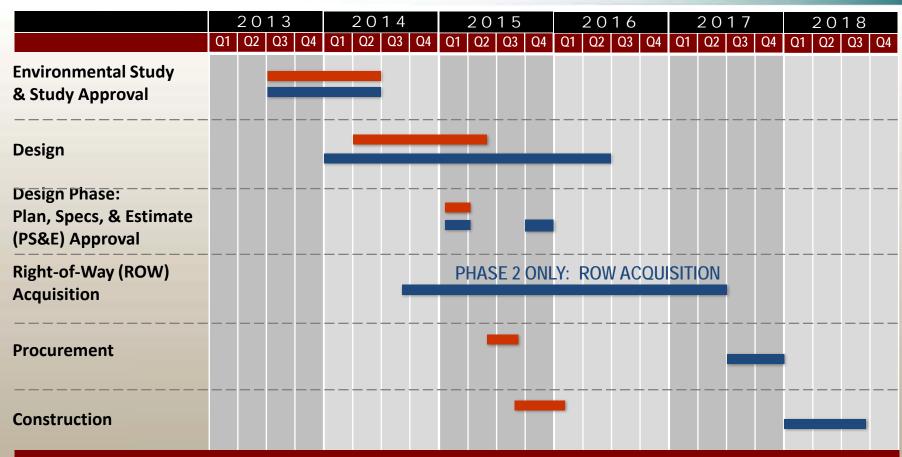


## **Existing Land Uses**

- Industrial land uses
- Historical freight rail activity
- No residential property impacts
- Neighborhoods North Tamarind,
   Northwood Hills and
   Old Northwood
- Northwood Village east of FEC



# Project Schedule



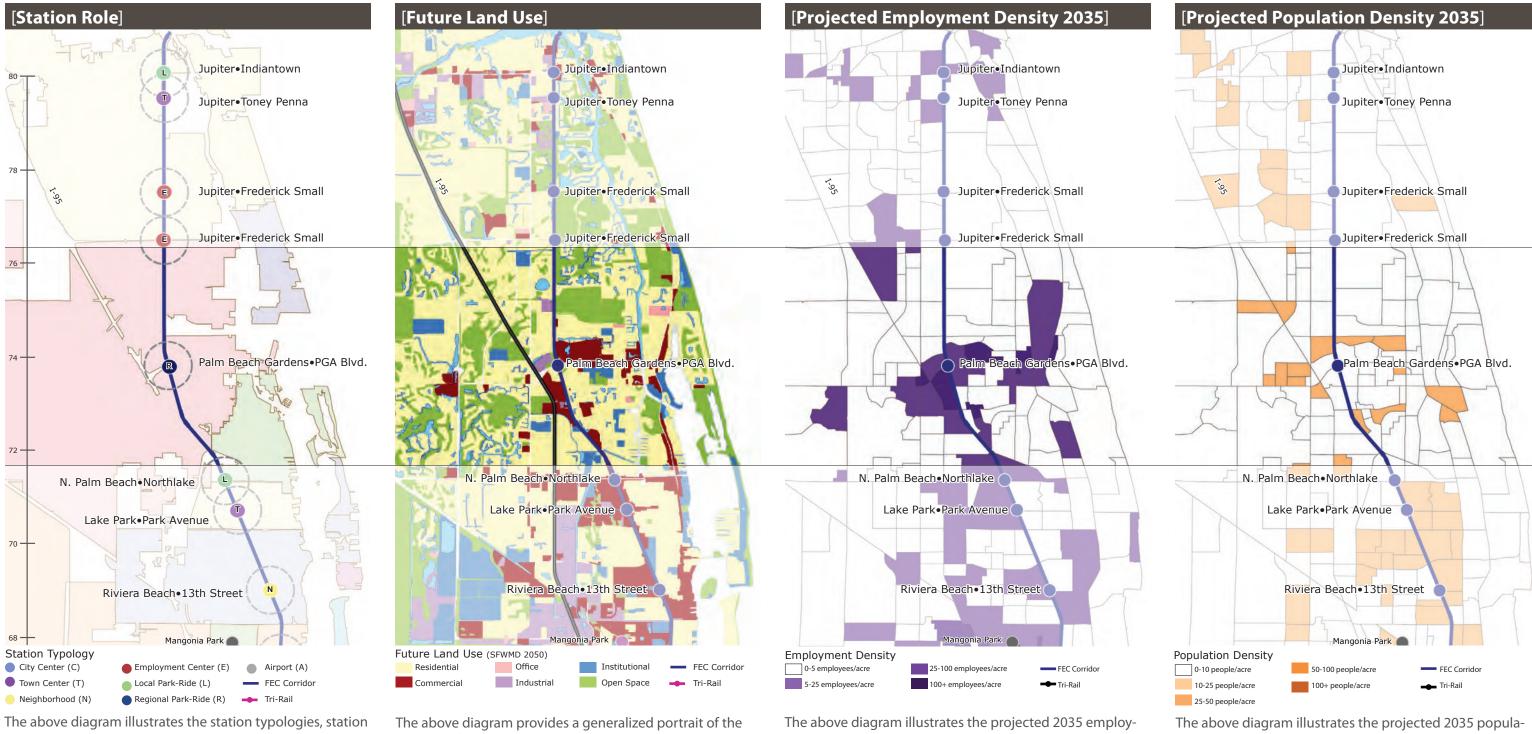
Phase 1A: Rehabilitate Existing Northwood Connection

Phase 2: New Northwood Connection

## [Palm Beach Gardens]

**4.B** 

PGA BOULEVARD



The above diagram illustrates the station typologies, station spacing and jurisdictions found along the study corridor.

- The PGA Boulevard Station is the only station in Palm Beach Gardens.
- The station area is suburban in form but with significant TOD potential and existing commercial development.
- The station is intended to be a Regional Park- Ride with direct access to Interstate 95.

22

The above diagram provides a generalized portrait of the corridor's future land use pattern utilizing the 2050 South Florida Water Management District Future Land Use data. For simplicity the land use categories have been consolidated to highlight the pattern of commercial areas, downtowns and lower density residential areas relative to the corridor's station locations.

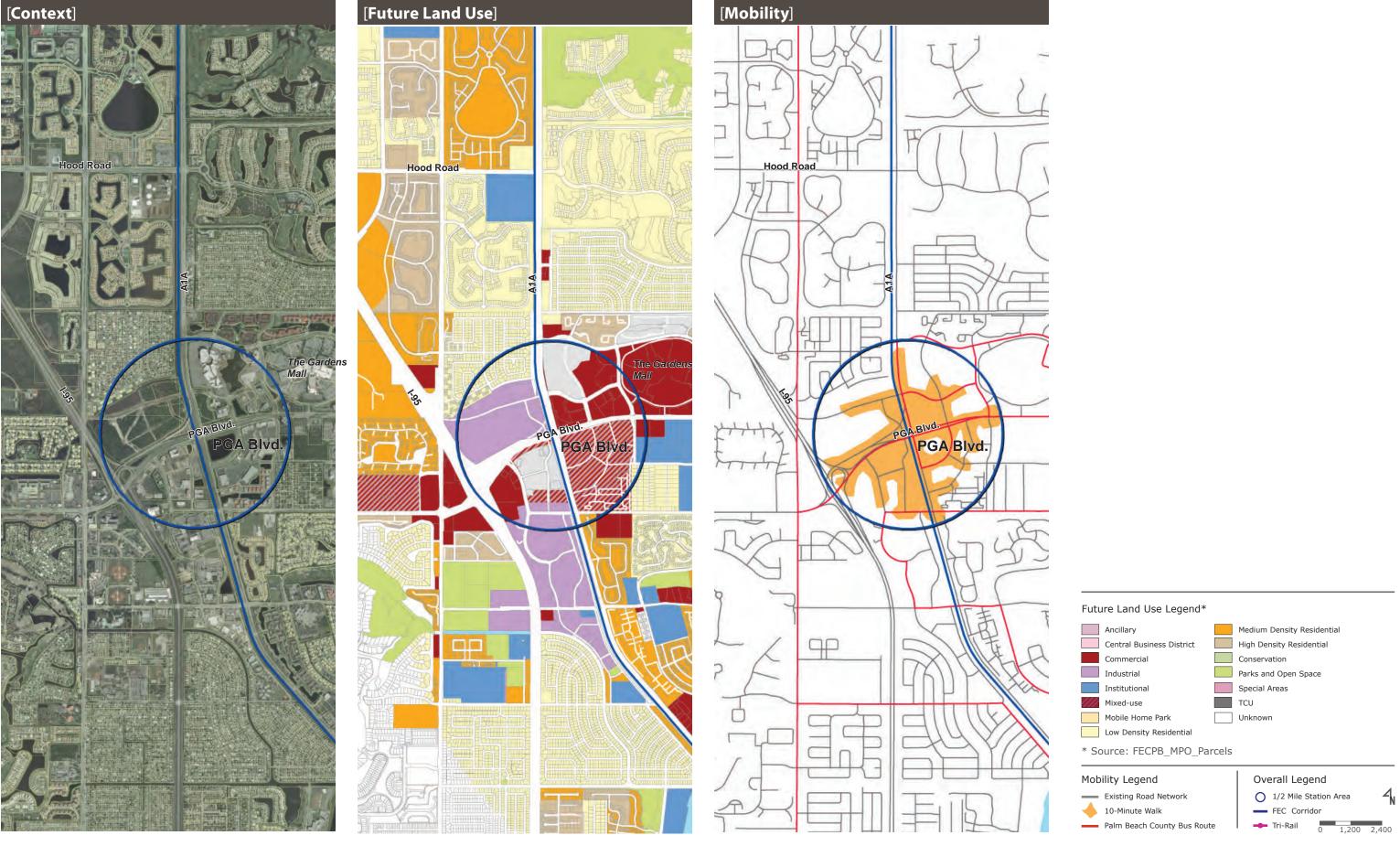
- The area within the station area boundary is a regional shopping destination, including The Gardens Mall among 2 million square feet of retail space and 1 million square feet of office use.
- There is a large development parcel adjacent to the

The above diagram illustrates the projected 2035 employment density by TAZ developed in the South East Regional Planning Model.

 PGA Boulevard Station has a high projected employment density due to adjacent retail centers, biomedical offices, and the nearby Gardens Hospital. The above diagram illustrates the projected 2035 population density by TAZ developed in the South East Regional Planning Model.

 There is very little projected population density adjacent to the station, which is predominantly a commercial and employment area.

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# [Palm Beach Gardens]

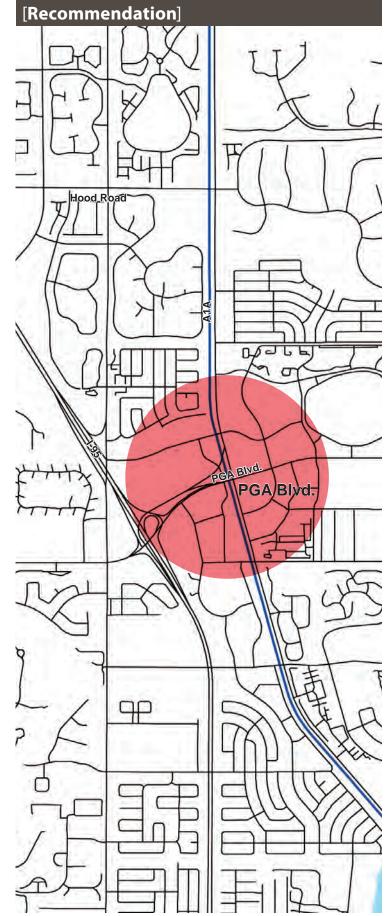
		Refinement Evaluation Criteria
		PGA Boulevard
_	Typology	RPR
Station	Distance to Adjacent Stations	N: 2.7; S: 2.7
Sta		
ъ	Ridership Projection	681
lee	Transit Dependent Households (1/2 mile)	18
ا ا	Population within 1/2 mile (2035)	1,154
e ar	Employment within 1/2 mile (2035)	8,747
9500	Area within 10-minute Drive-shed	40,200
Purpose and Need	Intermodal Connectivity	Palm Tran Rt 20, Easy access to I-95; Ex- press bus service from Gardens Mall to Tri- Rail; Express service from Martin County
.24	Acres within 10-minute walk	235
se &	Future Land Use Compatibility	Mixed use
Supportive Land Use & TOD Potential	Future Land Use/Acres of Potential TOD (potential change)	268
e L Pot	Square Feet of Potential TOD (potential change)	2,344,000
rtiv D	Market Trends Ranking	Solid (18)
od o	Community Redevelopment Area	No
Sup	Recent/Approved Development in Station Area	Yes
	Comprehensive Plan / Zoning Support	Yes
	Existing Grade Crossing	Grade Separated
	Station Access Constraints	Yes (pedestrian access may be
Ţ,	Station Access Constraints	grade separated)
ibili	Grade Separation for Station Anticipated	No
easi	FEC Owned/Local Jurisdiction Property	No
& F	Impacts FEC existing/planned freight operations	No
st	Available ROW (station/parking)	Potential Shared Parking
n Ce	Substantial Environmental Impact	No
Station Cost & Feasibility	Estimated Station Cost	High
Sta	Local Funding Commitments (if applicable)	Yes
	Other considerations	PGA layover facility proposed; Commer- cial/Biomedical Center employment base

FINAL DRAFT

STATION REFINEMENT REPORT

<sup>\*\*</sup>Note: Reflects extensive Station Area planning meetings conducted in all three counties. Further coordination will continue during the next phase of study (during Project Development).

Summary Regional Park-Ride Role High employment density Station Characteristics/ (Biomedical Center) Direct Access to Interstate 95 Purpose & Need The Gardens Mall is within a 10-minute walk Significant potential for largescale redevelopment due Land Use & TOD to undeveloped northwest corner "Solid" market ranking • FEC prioritized station No significant characteristics Cost & Feasibility Recommended (Project Development) Recommendation | Important park and ride location and concentration of regional employment



Station Recommendation Legend

FEC

Recommended
(Project Development)

Future Infill

FINAL DRAFT



# Jupiter Riverwalk Transportation Enhancement Projects Funded



# Palm Tran Rider's Guide

Bus Routes, Schedules & Fold-Out System Map Included















## Welcome Aboard Palm Tran!



In 1971 public transportation began in Palm Beach County. Today, Palm Tran is better than ever, providing over 12 million rides per year. Palm Tran travels to every major destination in Palm Beach County- from Jupiter to Boca Raton and from Palm Beach to the Glades.

- *Palm Tran runs seven days a week* (excluding major holidays) serving more than 3,200 bus stops with 150 buses. Generally speaking, weekday peak service runs every 30 minutes and off-peak every 60 minutes. Weekend service runs hourly on most routes. Timed-Transfer points allow for easy movement from the north/south routes to the east/west routes. Palm Tran also serves several park-and-ride lots throughout Palm Beach County.
- All Palm Tran buses are equipped with

wheelchair ramps, automatic stop announcement systems, surveillance cameras, and bike racks.

- Online trip planning: Click! Plan! Ride! Visit palmtran.org/igo to track your bus on an interactive map, see how many people are on board, and much more! It is fast and easy to create an account to set up alerts to receive real-time departure information for your route and stop. You can receive daily automatic notices by email or text once you create an account. The alert subscription uses GPS technology to email/text you when your bus is approaching.
- On demand Texts: Standing at the bus stop, wondering when the next bus will arrive? Send a text to the number 321123 with the message "igo" with the bus stop number. For example if you're at bus stop 110 the message should be: igo110. You will instantly receive a text that uses the GPS ON THE BUS to tell you in REAL-TIME when it will be there. Normal text message rates from your provider will apply.
- **Do you have our App yet?** Download our FREE app called myStop Mobile then click the icon for Palm Tran iGo! The app is now available for both Android and iPhone users.
- CONNECTION, Palm Tran's paratransit division, continues to provide a high quality door-to-door service for the county's senior, disabled and transportation disadvantaged population. Connection offices are located in Palm Beach County's Four Points Center in West Palm Beach. The three paratransit providers: First Transit, MV Transportation and Maruti Fleet and Management are utilizing 231 new vehicles with added technology that the County purchased to make your travel experience safer, more comfortable and on-time. On-time performance is averaging an astounding 95% on-time rate, customer complaints are down and commendations are up. Connection continues to implement service enhancements in order to improve performance, increase consumer advocacy and promote a positive attitude within the community.

**Palm Tran's mission** is to provide S.A.F.E. (Service-Focused, Affordable, Friendly and Efficient) public transportation to the people of Palm Beach County. Through our network of fixed-route, paratransit and express bus services—wherever life takes you, Palm Tran will get you there!

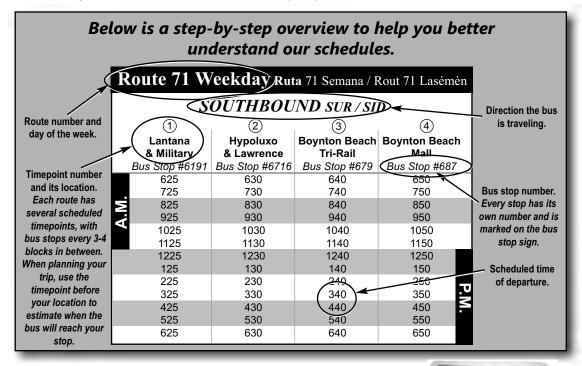






## Follow these helpful hints to get you started!

- Use the Rider's Guide to determine which route(s) you need to take to reach your destination. You can review maps and schedules for all the routes, or call Customer Service at (561) 841-4BUS (4287) or (877) 930-4287 (toll-free). Just let us know where and when you want to go, and we will instruct you on which route(s) to take.
- Once you've determined which route to take and the schedule for your bus, find the nearest bus stop sign. The bus route number is indicated on the sign.
- As the bus approaches, stand up and become visible so the bus operator knows you want to board. Stand away from the curb until the bus comes to a complete stop. Make sure you have your QUIK Pass or exact change ready.
- When you enter the bus, watch your step! If the step is too high, ask the bus operator to lower it by having the bus "kneel". All Palm Tran buses can kneel, accommodating passengers with special needs.
- Once you are on the bus, read the fare rates on the farebox. If you qualify for a half fare, show your proper identification card to the bus operator. (See pages 4 and 5 for half fare information).
- Have a seat and enjoy the ride. As a courtesy, please allow the front seats to remain open for senior citizens or for passengers using wheelchairs.
- As your stop approaches, pull down the "stop indicator" cord running along each side of the bus. The operator will stop at the next bus stop.
- Wait until the bus has come to a complete stop before exiting through the rear door. Remember to check for traffic after you've exited the bus. Traffic does not stop for public transit as it does for school buses.



## **Understanding the Bus Stop**

You've probably seen our large, two-sided bus stop signs with the reflective strip. Here is a quick reference:

<u>Bus Stop Number.</u> Each of our over 3,200 bus stops has a unique number. For your convenience we've added the bus stop numbers onto the schedules.

Routes Served. The bus stop identifies which route or routes are served.

<u>Tri Rail.</u> Palm Tran serves all Tri-Rail stations throughout Palm Beach County. If the route serves Tri-Rail, we've indicated it with the Tri-Rail logo.

<u>Customer Service.</u> This is a direct line to our customer service department, taking calls Monday-Saturday.





## **Exact Change**

Use exact change, there is no cash refund. The farebox does not make change. Notify the driver prior to paying if you do not want a QUIK pass. Upon request, a fare card can be issued for over-payment in excess of \$1.00 which can be used towards future rides on Palm Tran. Palm Tran is not responsible for damaged or lost cards. You may deposit more than the fare, but the farebox does not make change and the bus operator does not handle cash. Do not insert paper or tickets into the coin slot.

## **Transferring to or from Broward County Transit (BCT):**

- To BCT from Palm Tran: Ask the driver for a free BCT Transfer
  - To Palm Tran from BCT: \$0.50 with valid BCT transfer

#### **Transferring from Tri-Rail to Palm Tran:**

\$0.50 with valid Tri-Rail transfer or ticket Boarding at any location other than a Tri-Rail station will be regular fare



Frequent riders may wish to purchase an Unlimited 1-day or 31-day pass. Palm Tran offers these passes at a reduced (not half) rate for those who qualify.

See page 5 for requirements.

Review the QUIK Pass information below if you will be using Palm Tran more than twice in one day. There are no transfers between Palm Tran buses; you must pay an additional full fare.

## 1 Trip Tic — \$2.00

Passengers may now purchase a 1 Trip Ticket to use for future rides on Palm Tran. The 1 trip tic can be purchased at Palm Tran Connection or the Intermodal Transit Center.

## Unlimited 1-day — \$5.00 • Unlimited 1-day Reduced — \$3.50

The Unlimited 1-day & Unlimited 1-day Reduced QUIK passes are valid for unlimited rides all day in all directions of travel. This easy-to-use pass is ideal for passengers using more than one bus to their destination. The Unlimited 1-day and Unlimited 1-day Reduced can be purchased on the bus by inserting the required amount into the fare box. They can also be purchased at Palm Tran Connection or by mail.

## Unlimited 31-day — \$70.00 • Unlimited 31-day Reduced — \$55.00

The Unlimited 31-day & Unlimited 31-day Reduced QUIK passes are good for unlimited rides for 31 consecutive days beginning the first day of use, regardless of which day of the month it is first validated. These passes cannot be purchased on the bus; they must be purchased in advance by mail or at one of our QUIK Pass outlets listed on page 5.

- Please check your QUIK Pass upon purchasing.
- Palm Tran and its agents assume no responsibility for lost, stolen or damaged cards.
  - Cards are non-redeemable and non-refundable.
- Damaged passes deemed unreadable are NO LONGER valid, and will not be replaced.

Cash and QUIK Pass rates are subject to change



# Purchasing Locations

#### West Palm Beach Intermodal Transit Center

150 Clearwater Dr West Palm Beach 33401

#### **Palm Tran CONNECTION**

50 S Military Trail, Suite 101 West Palm Beach 33415 (561) 649-9838 or (877) 870-9849 (toll-free)

#### **Palm Beach County Governmental Center**

301 North Olive Avenue, downstairs lobby, West Palm Beach 33401 (561) 355-3623

#### All Palm Beach County Library System Branches

For library locations see page 109 or visit www.pbclibrary.org

#### Florida Atlantic University **OWL Card Center**

777 Glades Rd., Boca Raton 33431 (561) 297-2700

#### Village of North Palm Beach Library

303 Anchorage Dr., North Palm Beach 33408 (561) 841-3383



Those approved for the Transportation Disadvantaged (TD) \$15.00 or \$20.00 31-Day Fare Pass program can purchase passes at:

Palm Tran Connection • Monday - Friday • 8:00 a.m. to 4:30 p.m.

After pre-approval at the Palm Tran Connection location West Palm Beach Intermodal Transit Center • Monday-Friday • 8:00 a.m. to 4:30 p.m. Closed from 12:00 p.m. to 1:00 p.m.

refer to page 15 for TD eligibility information

## **Half/Reduced Fare Requirements**

Palm Tran offers a half fare on our sinale-trip cash fare and a reduced price on all QUIK Passes for those who qualify. Passengers riding for a half fare or using a reduced fare QUIK Pass must be able to present identification when boarding the bus which can include:

- Senior any person 65 years or older with a photo ID issued by Palm Tran, a valid driver's license or Florida State ID card. A Florida State Identification card can be obtained from the Drivers License Bureau.
  - Student age 21 or under. Must show valid school ID.
- Disabled any person who has received a half fare ID issued by Palm Tran or our paratransit division, Palm Tran CONNECTION, based on documented disabilities. See page 14 regarding paratransit requirements.
  - **Medicare** Recipient must show their Medicare card to receive a half fare.
  - Veteran's Administration Must show their "Service Connected" VA card.

\*Customers with a Medicaid card do not receive a half fare.

## Free Fare Requirements

- Customers with an ADA photo ID card with a green stripe special issued from Palm Tran Connection.
  - Children 8 and under ride free when accompanied by a fare paying passenger.
    - Police officer in uniform or with badge.

